



Health Partner Gateway Reference Guide for Health Partners

MODULE 7

Outcome Based Pathway & Reimbursement

Revision Table

Date	Version	Author	Comments
August 2013	1.0	Darlene Patgunarajah	<p>Education Preview – Provincial Roll-out for Outcome Based Pathway and Reimbursement – with CHRIS Release 2.3</p> <p><i>Fall 2013 – an updated version of this document will provided additional details and functionality related to the training of OBP/OBR in HPG for Service Providers</i></p>
October 2013	1.1	Darlene Scott	<p>Updated Version for CHRIS 2.3 Release to Training Environments for User Preview.</p> <p>Updated wording – removal of reference to warranty period on OBP</p>
October 21, 2013	1.2	Darlene Scott	<p>2.2 Addition of Ortho Pre-op FFS Pathways to chart</p> <p>2.4.1 Updated OBR Process chart and Note RE Final Payment</p> <p>2.5.1 Updated Picture of Supervening events</p> <p>4.7 Note RE Surgical Wound used as the example</p> <p>Added information RE HPG details fields and notifications</p>

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1. INTRODUCTION

1.1 Background & Overview

The Health Partner Gateway (HPG) provides a single solution to securely exchange health information between a CCAC and its partners. It was built to interoperate with longer term e-Health initiatives and to enable Health Partner access to patient health information held within CCAC tools and applications such as the “Client Health and Related Information System” (CHRIS).

Since the application was made available in 2007 with the release of CHRIS, it has evolved into a robust, integrated application that enables CCACs and Health Partners to communicate and share information in ways that go far beyond the initial applications of one way notifications, services offer responses and equipment/supply orders between CCAC and Services Providers/Vendors.

The HPG is now integrated with document management systems and more intricately with CHRIS to enable more sophisticated methods of information sharing, including the access of patient information through the Referral Management module and the Community Health Portal (CHP) – which now supports Outcome Based Pathways and Reimbursement.

1.2 Overview of OBP/OBR

Outcome- Based Pathways (OBPs) identify expected evidence-informed outcomes that can be achieved to meet a specific patient need and are measured at specific points in a patient’s care journey.

Care Coordinators and Service Providers use Outcome-Based Pathways to collaboratively manage and share the responsibility to successfully accomplish the patient outcomes and experiences.

Outcome-based pathways are ordered by the Care Coordinators at the time of service offer or requested by a CCAC contracted Service Provider during provision of care in order to better meet the patient’s needs.

In CHRIS 2.3, Outcome-Based Pathways are associated with both the Outcome-Based Reimbursement (OBR) and Fee for Service (FFS) models. Patients may not be eligible for an Outcome Based Reimbursement type pathway however best practice indicates that there are benefits to managing and reporting care under a pathway.

Outcome-Based Reimbursement (OBR) payments happen when Payment Linked Outcomes (PLOs) are achieved - thus releasing associated core payments which are followed by a final payment.

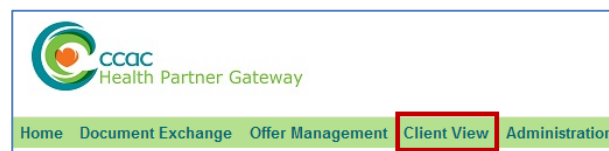
Service and CCAC Pathway reporting has been expanded to include:

- Variance and risk factors which may affect the achievement of outcomes
- Activity requests when service and community referrals are required
- Supervening Events which identify conditions that determine that Patient is no longer eligible for the pathway
- CCAC and SPO differentiation of outcomes for pathway reporting
- Additional information to support Outcome Based Pathway

1.3 Community Health Portal (CHP)

The Community Health Portal (CHP) offers providers and hospitals with real time patient information from CHRIS. The CHP uses the current Health Partner Gateway and CHRIS integration to permit authorized Health Partner users to see real time Active Patient Information.

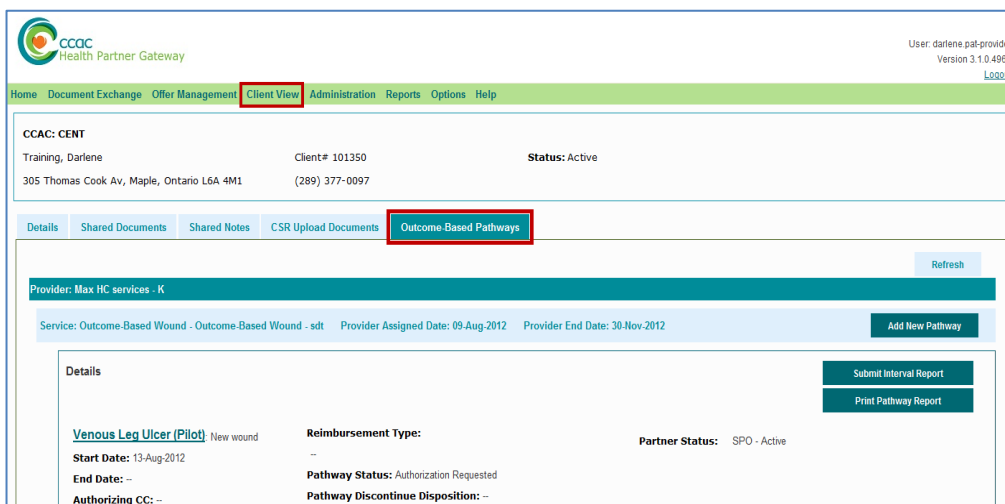
In order to access the OBP module in HPG, Service Provider users must be assigned the “**Client Viewer**” role in HPG. In HPG, the CHP is accessed via the “Client View” tab:



The SPO user would perform a ‘Client Search’ and then select the Outcome-Based Pathways tab to view the patient’s assigned pathways (and view all the pathway details), history, reimbursement status, interval outcomes and submitted pathway reports. This screen is only available to SPO users (i.e. unavailable to other health partners such as hospitals).



For more information on the CHP, refer to *HPG Health Partner Ref Guide Module 4*.



CCAC Health Partner Gateway
 User: darlene.pat-provider
 Version 3.1.0.4966
 Logout

Home Document Exchange Offer Management **Client View** Administration Reports Options Help

CCAC: CENT
 Training, Darlene Client# 101350 Status: Active
 305 Thomas Cook Av, Maple, Ontario L6A 4M1 (289) 377-0097

Details Shared Documents Shared Notes CSR Upload Documents **Outcome-Based Pathways**

Provider: Max HC services - K Refresh

Service: Outcome-Based Wound - Outcome-Based Wound - sdt Provider Assigned Date: 09-Aug-2012 Provider End Date: 30-Nov-2012 Add New Pathway

Details Submit Interval Report Print Pathway Report

Venous Leg Ulcer (Pilot) New wound Reimbursement Type: Partner Status: SPO - Active
 Start Date: 13-Aug-2012
 End Date: -- Pathway Status: Authorization Requested
 Authorizing CC: -- Pathway Discontinue Disposition: --

1.4 Module 7 Layout

This document is intended for SPOs that are actively providing service to patients belonging to one or more CCACs. Information in this module will be limited to the functionality and processes within the Outcome Based Pathway tab in the CHP.



The information contained in this document is accurate as the week of September 30, 2013 and will be updated as new information is confirmed or implemented following user preview.

This document will address the following areas in HPG:

- Section 2: OBP Service Concepts
- Section 3: Service Offer and Referral
- Section 4: CHP – Outcome Based Pathways

Other HPG Reference Guide Modules available include:

- Module 1: Introduction to HPG (*March 2013*)
- Module 2: Document Exchange (*March 2013*)
- Module 3: Offer Management (*March 2013*)
- Module 4: Community Health Portal (CHP) (*March 2013*)
- Module 5: Referral Management (*May 2013*)
- Module 5.1: eReferral to Long Term Care Homes (*June 2013*)
- Module 5.2: eReferral to Complex Care & Rehab Facilities (*June 2013*)
- Module 5.3: eReferral to Community Support Service Agencies (*coming soon*)
- Module 6: Self-User Management for Health Partner Admin (*May 2013*)

All modules can be accessed on the Providers Portal on the CCAC website:

<http://www.ccac-ont.ca/Content.aspx?EnterpriseID=15&LanguageID=1&MenuID=128>

1.5 Resources

There is additional information available on the CCAC Website – Outcome Based Pathways page, specifically details for all available pathways that will be available with the OBP/OBR Provincial Rollout (Version 1 for Wound Care Pathways and Orthopaedic Pathways). The Outcome Based Pathways page also has available previously recorded training sessions for SPOs:

<http://www.ccac-ont.ca/Content.aspx?EnterpriseID=15&LanguageID=1&MenuID=1575>

2. OBP SERVICE CONCEPTS

2.1 Definitions

It is essential to understand the terminology that applies to OBP/OBR. Throughout this document and in your interactions with the CCACs, there are a number of terms to understand:

Term	Definition
OBS	There are three (3) Outcome-Based Services : <ul style="list-style-type: none"> • Outcome-Based Wound • Outcome-Based Ortho • Outcome-Based Palliative
OBP	Outcome-Based Pathway : An identified trajectory of care for a specific population or condition which identifies expected evidence-informed outcomes that are likely to be achieved as part of the best practice care provided. While an Outcome-Based Pathway identifies expected outcomes, it does not necessarily specify clinical interventions that must be used to achieve the outcomes.
OBR	Outcome-Based Reimbursement : Payment which is based on successful achievement of outcomes at identified intervals on an Outcome-Based Pathway.
FFS - OBP	Fee For Service Reimbursement – Outcome Based Pathway : Payment based on fee for service using OBP electronic reporting and outcome-based care approach.
FFS - Regular	Fee For Service Reimbursement - Regular : Payment based on fee for service and regular CCAC service ordering/payment practice
SPO	Service Provider Organization : An organization contracted by a CCAC to provide care for a patient.
Actor	Actor Type refers to who is responsible SPO or CCAC Used to Identify who is responsible for the submission of specific outcomes (the SPO is the actor most often responsible for outcome submission, however, on some pathways for long stay and palliative, there are outcomes which are CCAC responsibility Also used for Partner Status “SPO active” or “SPO discontinued”
Confirmation Visit(s)	Visits made by an SPO prior to confirmation of an OBP, for the purpose of confirming an OBP assignment. More than one confirmation visit can be made. These visits will result in a confirmed OBP assignment for a patient, or a transition of the patient to fee for service (Applicable to the Wound Assessment OBP).
Payment Linked Outcomes (PLO)	Pathway outcomes that must be achieved in order for a payment to be released to the SPO.
First Core Payment	The first payment released to the SPO by the CCAC. For short stay pathways, this payment is released upon confirmation of an OBP by the SPO.

Term	Definition
Second Core Payment	The second payment released to the SPO. For short stay pathways, this payment is released upon achievement of one or more payment-linked outcomes.
Final Payment	The final payment released to the SPO. This payment is dependent on payment-linked outcomes being achieved on or before day “X”
Day “0”	Also referred to as Pathway Start Date . The date the SPO has the ability to take ownership for provision of care under the OBP. This should be set at the Service Offer Date unless a patient is in hospital, when the pathway start date should be set at the later of either Hospital Discharge or Service Offer Date. This date is editable in CHRIS up until the first interval outcomes are submitted.
Day “X”	Pathways have an established optimal end date that defines the timeline for achievement of all outcomes. X days is an additional timeline (usually 50%) of the pathway length for which the provider has the opportunity to achieve outcomes and be reimbursed
Variance	Also known as Exceptions , resource barriers or risk factors that are affecting or may affect patient outcomes during the OBP course of treatment Variances: <ul style="list-style-type: none"> • Are submitted in a pathway report by a SPO or CCAC • May also be submitted independent of outcomes • Must be submitted when outcomes are reported as unmet
Supervening Event	Supervening events are events <ul style="list-style-type: none"> • which occur independently of (i.e. are not caused by) the pathway itself that affect the quality of treatment • would interrupt the ability of the SPO to continue treatment • are submitted in a pathway report by a SPO or Care Coordinator When submitted by SPO in HPG, d/c request is sent to the Care Coordinator who is required to discontinue an OBP when reporting a supervening event
Summary Note	Submitted in a pathway report by a SPO or CCAC. Summary notes contain additional information about the OBP course of treatment that cannot be captured elsewhere in the pathway report
FFS Capped	Supervening events which occur on a Reimbursement type pathway will reverse reimbursement paid to SPO and pay on billing codes submitted to a maximum of 90 % of the value of the reimbursement rate for that pathway
Visit Data	Data submitted by the SPO that includes information for visits made during the OBP course of treatment. This data is used to determine payment implications when a supervening event occurs or the pathway is incorrect.

2.2 Outcome Based Pathways in CHRIS

Outcome-Based Pathways are configured in CHRIS based on “Client Services” Outcome-Based Pathway Guidelines. This is a provincial document that outlines the research and the specific interval outcomes for each type of pathway.

Once an **OBP-OBR** pathway is assigned to a patient, all services received by the patient related to the OBP are covered under the OBR.

A Pathway consists of:

- A collection of Pathway Event Definitions
- A set of criteria that defines eligibility for OBR
- A collection of possible OBR Payments
- A collection of applicable Supervening Events
- Collections of preferred Variances/Risk Factors and Activity Request Types

The following table lists the Outcome-Based Pathways in CHRIS that are appropriate for OBR.

Payment Type: OBR	Outcome-Based Pathway
Pathway contains specific outcomes which are Payment Linked Outcomes (PLO)	Diabetic leg Ulcer
	Venous Leg Ulcer
	Pressure Ulcer
	Pilonidal Sinus
	Traumatic wound
	Surgical Wound
	Total Hip Replacement – Post Op
	Total Knee Replacement – Post Op



Based on your assessment and patient status, you can choose to have these pathways as FSS payment.

The table below lists the Outcome-Based Pathways in CHRIS that are **Fee for Service (FFS) ONLY** and NOT appropriate for OBR.

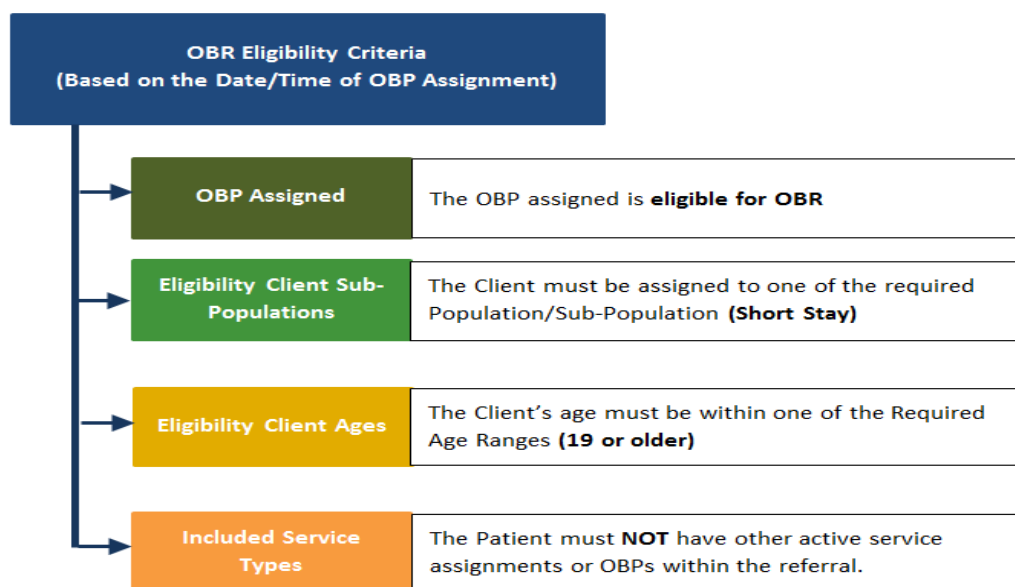
Payment Type: FSS	Outcome-Based Pathway
Your CCAC may choose to add	Assessment – when no other pathway appropriate

Payment Type: FSS	Outcome-Based Pathway
frequencies depending on your practice with FFS pathways	Arterial Leg Ulcer
	Maintenance Wound – Initial and Recurring
	Malignant Wound – Initial and Recurring
	Non Healing Wound – Initial and Recurring
	Total Hip Replacement – Pre Op
	Total Knee Replacement –Pre Op
	Early Stage Palliative – Initial and Recurring
	Transitional Stage Palliative – Initial and Recurring
	End of Life Palliative – Initial and Recurring

2.3 OBR Eligibility

When an Outcome Based Service and Pathway are requested in CHRIS, CHRIS determines the eligibility for the proposed OBP by taking into account:

- whether the proposed OBP is eligible for OBR ([see Section 2.2](#))
- the assigned client population
- patient's age
- related services based on the supplied proposed care path start date



2.4 OBP-OBR and OBP-FFS

Outcome Based Pathways are associated with both the Outcome Based Reimbursement and Fee for Service models.

CCAC Care Coordinators authorize pathways and

- if a pathway is appropriate for OBR payments, confirm to continue with OBR or if the patient's condition is not appropriate for OBR, selects FFS type payment
- if a pathway is not eligible for reimbursement type, no confirmation is required and the pathway type is FFS

When you consider OBP-OBR and OBR-FFS, they both have the same activities, structure and reporting mechanisms (see the table below for details).

	OBP-OBR and OBP-FFS
Activities	<ul style="list-style-type: none"> - Driven by best practice - Centered around achievement of outcomes
Structure	Intervals that mark the time frames for the expected outcome achievement
Reporting	<ul style="list-style-type: none"> - Outcomes - Supervening events - Exceptions - Activity requests - Submission of visit data

The only difference between OBP-OBR and OBP-FFS is the method of compensation that is described in the table below.

	OBP-OBR	OBP-FFS
Compensation	<ul style="list-style-type: none"> - Core payments, one upon confirmation of pathway or completion of initial assessment, one or more upon achievement of payment-linked outcomes - Final payment when all payment linked outcomes are met on or prior to day "X" 	<ul style="list-style-type: none"> - Based on fee for service

2.4.1 Outcome Based Reimbursement Payment Process

A major component of outcome-based pathways is the ability to generate a reimbursement payment to the provider when Payment Linked Outcomes (PLOs) are successfully achieved. The achievement of these outcomes drives reimbursement to the Provider in an Outcome-Based Reimbursement (OBR) Payment Schedule

OBR Payments consist of core payments followed by a final payment.

The table below describes OBS based on 2 core payments followed by the final Payment.

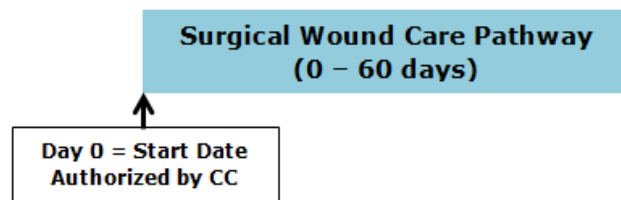
Payment		Outcome Based Service (OBS)	
		Wound Pathway Outcomes	Total Joint Replacement Outcomes
Core Payment 1	First Core payment is released when SPO has:	Correct outcome-based pathway confirmed	Completed Physiotherapy assessment
Core Payment 2 - Leads to end of pathway	Second Core payment is made when SPO reports payment linked outcomes (PLO) are met:	Wound is closed by designated # of weeks (Wound measurement) Note: For Venous Leg Ulcer ONLY, patient is independent with long-term compression system by week 14	Patient demonstrates: <ul style="list-style-type: none"> a functional level of safe mobility with or without gait aid independence in activities of daily living with or without assistive devices Surgical wound is closed with no signs of infection
Final Payment	Final Payment: Released automatically when the payment linked outcomes are met on or before day "X"	When the payment linked outcomes are met on or before day "X"	When the payment linked outcomes are met on or before day "X"

Note: The Final Payment will show as a separate payment but will be released at the same time as the last core payment when all payment linked outcomes are completed on or before Day X.

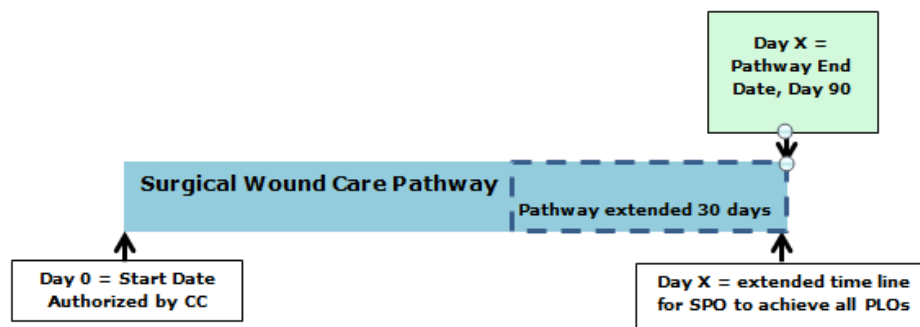
2.4.1.1 OBR Payment Schedule and Day X

If the SPO cannot achieve the payment linked outcomes by the pathway optimal end date then the core payments are based on Day X. Day X is created by adding time line (usually 50%) to the pathway length and providing the provider with the opportunity to achieve outcomes and be reimbursed.

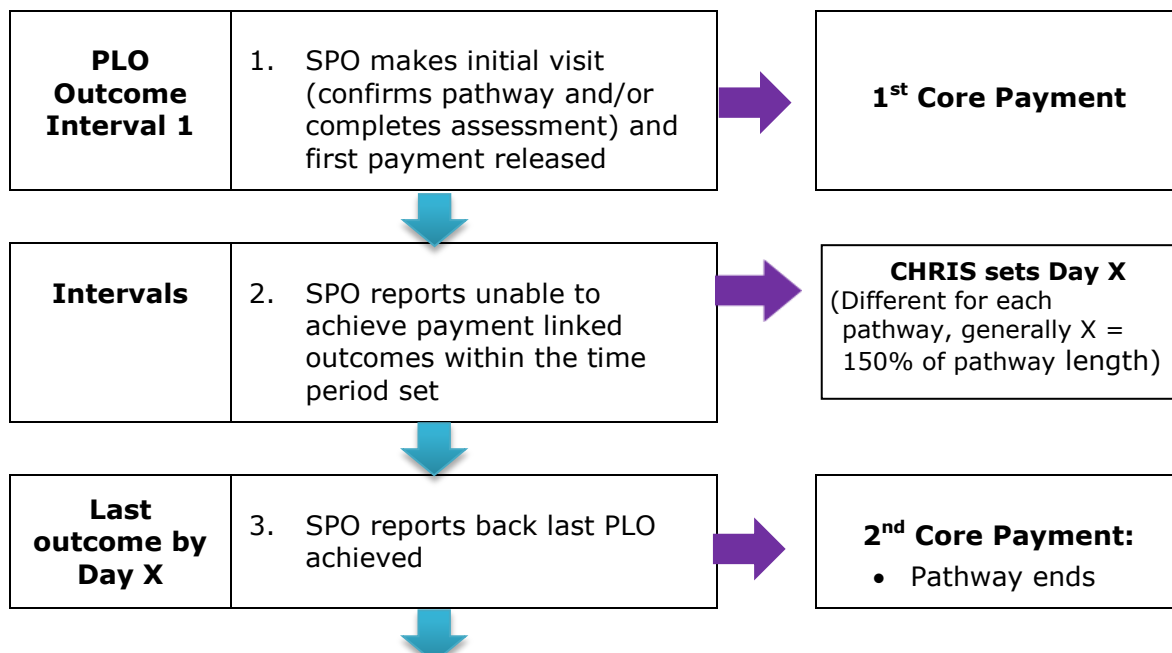
The Surgical Wound Care Pathway has an established 60 days for the SPO to achieve all the PLOs based on the **Day 0**.

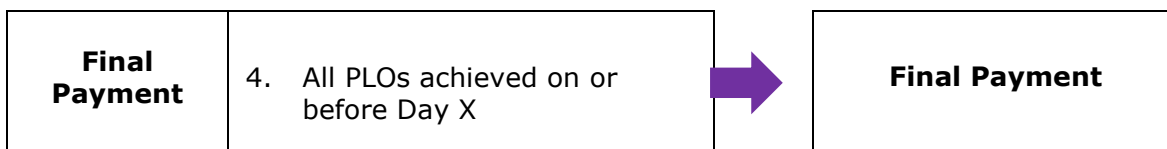


When the SPO has not achieved their final PLO, the pathway is extended to Day X. For the surgical wound pathway, the SPO have an additional 30 days to meet the PLOs.



Based on the pathway start date (Day 0) and Day X, the following figure describes when the payments to the SPO are made.





If the SPO reports that the pathway outcome(s) are **not met by Day X**:

- The 2nd core payment is released on **Day X**
- The Pathway ends
- The SPO is not eligible for the final payment.

2.4.1.2 OBR and a Second Pathway

When the SPO is treating the patient within an OBP-OBR pathway and patient develops a secondary wound, a second pathway can be added.

When a second pathway is added and authorized by the CC to an existing OBP-OBR, the second pathway:

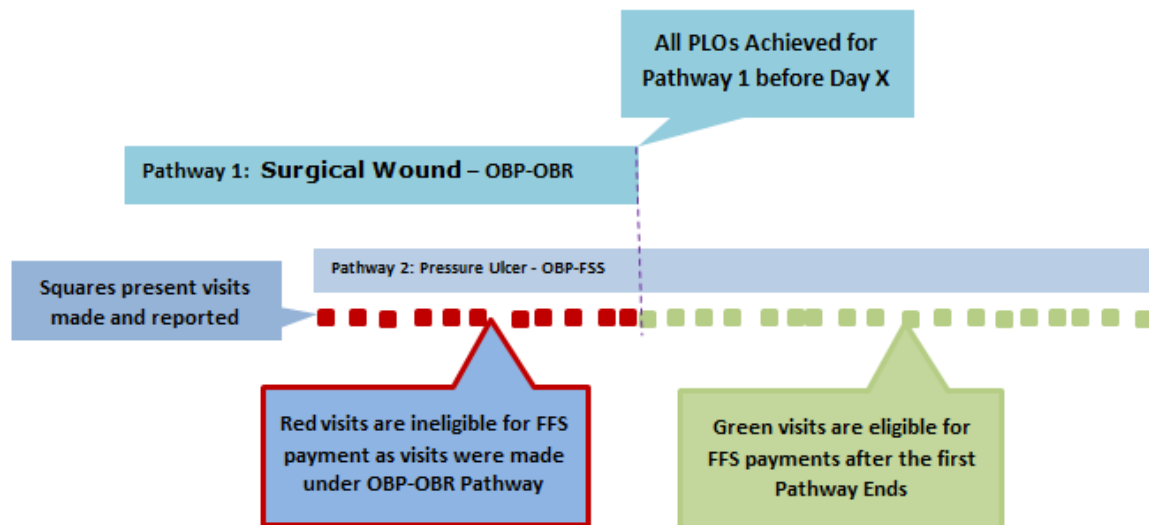
- is OBP-FFS
- has NO FFS visit payments released during the period the second pathway overlaps with the OBR (until Day X)
- Has FFS payment released after day X if the secondary pathway is still active



Once an OBP-OBR pathway is assigned to a patient, all services received by the patient related to the OBP are covered under the OBR bundle price, until PLOs are achieved or Day X is reached (or a supervening event occurs).

Scenario: When the provider finds that the client has developed a second wound (e.g. Pressure Ulcer), the provider requires authorization for a second pathway. In this example, the Care Coordinator has authorized this second pathway.

The following figure displays both pathways and the visits reported for the second pathway. The visits after the first pathway ends (on or before day X) are eligible for FFS payment.



2.5 OBP-OBRR Transition to OBP-FFS

A Pathway Reimbursement Model Assignment Transitions to FFS occurs when:

- The HRA corrects the record then all previously Authorized Outcome-Based Payments are reversed and payments are made based FFS visits reported
- a Supervening Event takes place

2.5.1 Supervening Events

Supervening Events are a new type of data that can be reported by either Providers or CCACs in pathway Reports. These events affect the quality of patient treatment and interrupt the ability of a Service Provider to continue treatment.

Supervening Events are activities:

- which occur independently of (i.e. are not caused by) the pathway itself that affect the quality of treatment
- that would interrupt the ability of the SPO to continue treatment
- that are submitted in a Discontinue report by a SPO or Care Coordinator

Submit Pathway Report

Client: Jones, Dave BRN: 123123
OBP: Diabetic Foot Ulcer Start Date: 01-Sep-2012 Additional info: Left mid-foot

*Required Fields


☒ **Discontinue**

Discontinue Report contains the Supervening Events options:

- Contract Change required
- Admission to Hospital > 14 days or non-pathway related reasons
- Transfer to other CCAC (patient moves to another geographic location outside of the SPO designated area)
- Vacation on Hold > 14 days
- Admission to LTCH
- Client refuses care
- Unplanned Death

☐ SPO - 0 to 7 Days Outcomes - due 08-Sep-2012 for re
 ☐ SPO - 21 to 28 Days Outcomes - due 29-Sep-2012 for re
 ☐ SPO - 77 to 84 Days or Discharge Outcomes - due 25

☐ Exceptions
 ☐ Activity Notifications/Requests
 ☐ Additional Information

 Note that there has been update: the supervening event "Vacation hold" is now **>14 days for Wound and Ortho pathways**, not >30 days.

When this report is submitted by a SPO in HPG, this discontinue request is sent to the Care Coordinator who is required to discontinue an OBP when a supervening event is reported.

This results in a reversal of the reimbursements of core payments to the provider and conversion to a Fee for Service (FFS) payment.

Review Interval Report

Client: Jones, Dave BRN: 123123 Additional info: Left mid-foot
OBP: Diabetic Foot Ulcer Start Date: 01-Sep-2012

Submitted Date: 2-Sep-2012 05:10 PM EDT Submitted By: Doe, Jane (SPO) Status: Pending Content: Discontinue Pathway

Discontinue Pathway

Reason: Transfer to other CCAC Reported By: Jane Doe Reported Date: 2-Sep-2012 Additional info: Client moved to other CCAC

☒ **Review**

Discontinue Pathway - Transfer to other CCAC

☒ Agree ☐ Disagree

Discontinue Pathway: Diabetic Foot Ulcer

*Required fields

Current Pathway Status: Pathway Status Reason: Requested By: Start Date: Additional info:

Discontinue Requested: Transfer to other CCAC
SPO name: 01-Sep-2012
Left ankle and heel

New Pathway Status: Discontinued

*Discharge Disposition: Transfer to other CCAC

Discharge Disposition Comments: enter text...

*Pathway End Date:

*Authorizing CC:

Based on the date of the Supervening Event within the pathway, the SPO's compensation is compared to visits made by the SPO to a cap of the sum of the core payment values (e.g. 90% of pathway value).

Supervening Event compensation is described in the table below.

Condition	Payment Implication
SPO has delivered more service (based on FFS rates) then would have been paid by CCAC under pathway.	Core Payments are reversed CCAC pays SPO for service delivered under FFS rates with compensation capped at value of core payments.
SPO has delivered less service (based on FFS rates) then paid by CCAC under pathway.	Core Payments are reversed CCAC pays SPO for service delivered under FFS rates SPO refunds CCAC the difference between OBR received to date and service delivered under FFS rates

2.6 Shadow Billing

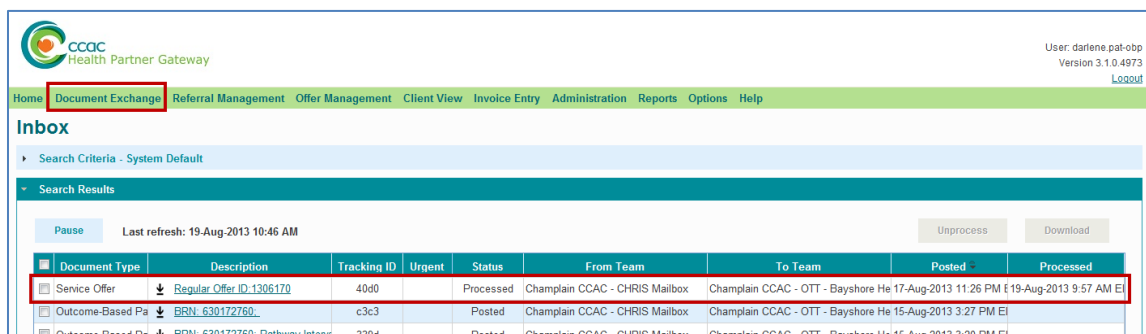
Regardless of whether the OBP is paid via OBR or FFS, you must submit a billing file for visits/hours provided to the patient.

For OBP-OBRs, billing file submissions will have \$0 paid on billing codes (this will appear on your regular reconciliation reports). Separate OBR Reconciliation Reports will be received as well.

For OBP-FFS, billing file submissions will have actual \$ paid based on billing codes and assigned rates. These will appear on your regular Reconciliation Reports.

3. SERVICE OFFER AND REFERRAL

Service Offers and Referrals for OBP will be received in HPG the same way as other regular service contracts. The Service Offer will arrive in the HPG **Inbox** as "Service Offer" with the Offer ID.



CCAC Health Partner Gateway

User: darlene.pat-obp
Version 3.1.0.4973
Logout

Home Document Exchange Referral Management Offer Management Client View Invoice Entry Administration Reports Options Help

Inbox

Search Criteria - System Default

Search Results


Pause Last refresh: 19-Aug-2013 10:46 AM Unprocess Download

Document Type	Description	Tracking ID	Urgent	Status	From Team	To Team	Posted	Processed
Service Offer	Regular Offer ID:1306170	40d0		Processed	Champlain CCAC - CHRIS Mailbox	Champlain CCAC - OTT - Bayshore He	17-Aug-2013 11:26 PM	19-Aug-2013 9:57 AM E
Outcome-Based Pa	BRN: 630172760	c3c3		Posted	Champlain CCAC - CHRIS Mailbox	Champlain CCAC - OTT - Bayshore He	15-Aug-2013 3:27 PM E	
Outcome-Based Pa	BRN: 630172760 Pathway Intenz	339d		Posted	Champlain CCAC - CHRIS Mailbox	Champlain CCAC - OTT - Bayshore He	15-Aug-2013 3:20 PM E	

Navigate to **Offer Management** tab as per usual process to respond to the offer (Accept/Refuse). Once accepted, the Referral will arrive in the HPG Inbox:

Inbox								
Search Criteria - System Default								
Search Results								
Pause		Last refresh: 19-Aug-2013 10:51 AM					Unprocess Download	
Document Type	Description	Tracking ID	Urgent	Status	From Team	To Team	Posted	Processed
<input type="checkbox"/> Service Referral	BRN 539172849 Offer ID 1306171	92c9		Posted	Champlain CCAC - CHRIS Mailbox	Champlain CCAC - OTT - Bayshore He	19-Aug-2013 10:13 AM	
<input type="checkbox"/> Service Offer	Regular Offer ID 1306170	40d0		Processed	Champlain CCAC - CHRIS Mailbox	Champlain CCAC - OTT - Bayshore He	17-Aug-2013 11:26 PM	19-Aug-2013 9:57 AM

Note that the OBP Referral example below; the Outcome Based Pathway Details are indicated at the bottom of the report: the pathway (*e.g. surgical wound*), the reimbursement type (*OBR*) and the Intervals. Frequency for OBP-OBRs will always be blank. Also the list of possible billing codes that the provider can submit against is included (for shadow billing).



Connecting you with care
Notre lien avec vous

CCAC CASC
Community Care Access Centres
Centres d'accès aux soins communautaires

Champlain Community Care Access Centre
Service Referral (New)

Client name: OBPDemo, Darlene(3042715)

Provider Name:	OTT - Bayshore Health Care	Offer ID:	1306170
Assigned Staff Name:	Doris Day	Offer Date/Time:	17-Aug-2013 11:25:00 PM EDT
Referral Type:	Home Care	Provider Assignment ID:	1306170
Billing Reference Number:	630172840	Transmission Date/Time:	19-Aug-2013 10:13:06 AM EDT
Tracking ID:	9c551187-5a4d-4067-88e0-0dd7a94692c9	Provider Contract Code:	OBRBAYSHWND
SRC Code:	91		

Provider Notification Notes:

Client Name:	OBPDemo, Darlene, 3042715	Preferred Name:	
Primary Phone Number:	(613)987-5748 Ext:	Client Risk Codes:	
HON:	—	Version:	—
Treatment Address:	#712 860 Blackthorne Ave, Ottawa, Ontario K1K 3Y7	Referral Team:	Education Services -
Cluster Care Site at Time of Acceptance:	No	Referral Caseload:	DPat Caseload -
Treatment Phone:	(613)987-5748 Ext:	Caseload Staff:	Pat, Darlene
Treatment Directions:			
Home Mailing Address:	#712 860 Blackthorne Ave, Ottawa, Ontario K1K 3Y7		
Date of Birth:	10-Oct-1955	Gender:	Female
		Initial Offer Contact Name:	Pat, Darlene
		Sender:	Pat, Darlene
Marital Status:	Married	Lives With:	Spouse/Life Partner

Primary Contact Person:		Medical Contacts:	Name:	Speciality:	Address:	Phone:
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All other Active Personal Contacts:

Preferred Language for Service:	English	Primary Diagnosis:	01-Aug-2013, 6743, OTH COMPLICATION SURGICAL WOUND
Smoker:	No	Secondary Diagnosis:	
CCAC Admit Date:	05-Aug-2013	Surgical/Other Procedures:	
		Date	Code
		29-Jul-2013	6683
		Description	LAPAROSCOPY
Service Type:	Outcome-Based Wound	Delivery Type:	Outcome-Based Wound
Unit of Service:	Visit	Service Location:	Home
Local Distinction:	Adult	Geographic Area:	Ottawa
Date Service Required By:	18-Aug-2013	Service Priority Rating:	Moderate
Required First Visit Date:			

Outcome-Based Pathway(s):

Surgical Wound (v1.0)	URL: http://www.ccac-ont.ca/Outcome-Based_Pathways/SurgicalWound_V1.pdf
OBP Status:	Authorized
Additional Info:	—
Start Date:	18-Aug-2013
End Date:	—
Authorizing CC:	Pat, Darlene
Reimbursement Type:	OBR: 18-Aug-2013 to —
SPO Status:	Active
Intervals:	SPO - 0 to 7 days (due date 25-Aug-2013 / review date 25-Aug-2013) SPO - 21 to 28 days (due date 15-Sep-2013 / review date 15-Sep-2013) SPO - 53 to 60 days (due date 17-Oct-2013 / review date 17-Oct-2013)


Frequency:

Possible Billing Codes:	Code	Description	Service - Service Delivery Type
	D001	Nursing Visit Wound	Nursing - Visit Wound Care

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Requested By: Pat - OBP, Darlene
Generated date/time: 19-Aug-2013 10:52:57 AM EDT

Page 1 of 2



Champlain Community Care Access Centre
Service Referral (New)

Client name:

OBPDemo, Darlene(3042715)

D002 Nursing Visit Home

Nursing - Visit home

D003 Nursing Shift Home

Nursing - Shift home

Outcome-Based Pathway(s):

Outcome-Based Pathway name	URL
Surgical Wound (v1.0)	http://www.ccac-ont.ca/Outcome-Based_Pathways/SurgicalWound_V1.pdf

Focus of Intervention: Healing of post-sx incision wound infection

Service Plan: Wound will heal within 12 weeks

Treatment Orders: See MR

Provider Instructions: Please assign female HCP as per client's wishes

All Other Active Services:


Service Type	Delivery Type	Start Date
Outcome-Based Wound	Outcome-Based Wound	18-Aug-2013

Equipment and Medical Supplies:

Item	Description	Quantity	Start Date	Estimated End Date	Status
------	-------------	----------	------------	--------------------	--------

4. HPG/CHP – OUTCOME BASED PATHWAYS DETAILS

Once you have accepted the OBP Service Offer and received the Referral (and Referral Package – if applicable), you can then access the patient's information in the CHP (via the "Client View" tab in HPG):



Health Partner Gateway

User: darlene.pat-obp
 Version 3.1.0.4973
[Logout](#)

[Home](#)
[Document Exchange](#)
[Referral Management](#)
[Offer Management](#)
[Client View](#)
[Invoice Entry](#)
[Administration](#)
[Reports](#)
[Options](#)
[Help](#)

CCAC: CHAM

OBPDemo, Darlene Client# 3042715 Status: Active

#712-860 Blackthorne Ave, Ottawa, Ontario K1K 3Y7 (613) 987-5748

[Details](#)
[Shared Documents](#)
[Shared Notes](#)
[CSR Upload Documents](#)
[Outcome-Based Pathways](#)

Provider: OTT - Bayshore Health Care
 [Refresh](#)

Service: Outcome-Based Wound - Outcome-Based Wound

Provider Assigned Date: 18-Aug-2013
 Provider End Date: 30-Nov-2013
 [Add New Pathway](#)

Details

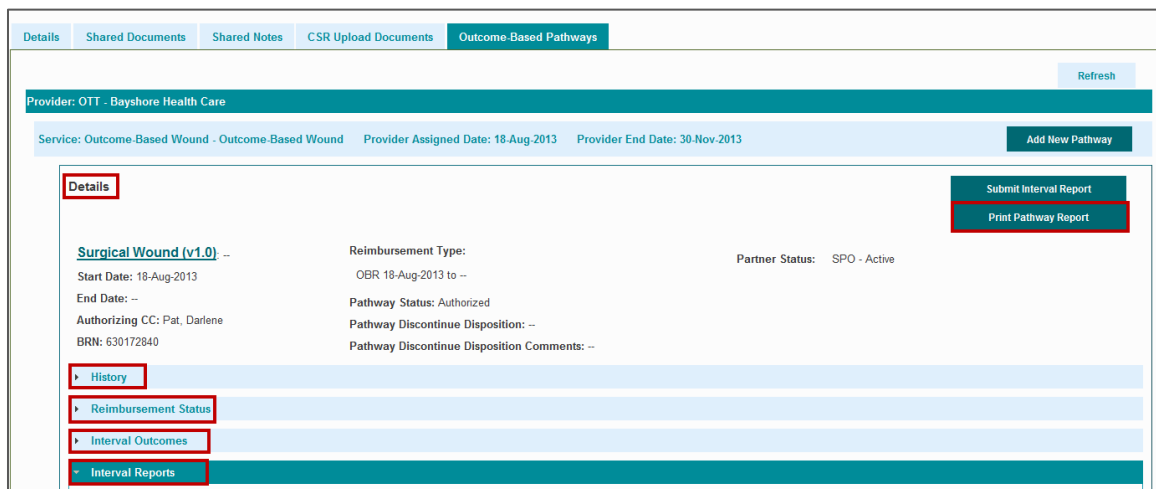
[Submit Interval Report](#)
[Print Pathway Report](#)

Surgical Wound (v1.0) --
 Reimbursement Type:
 Partner Status: SPO - Active

Start Date: 18-Aug-2013
 OBR 18-Aug-2013 to --

End Date: --
 Pathway Status: Authorized

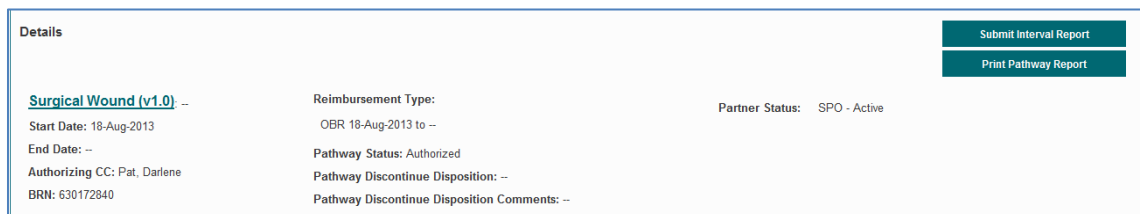
The Outcome-Based Pathways Details screen provides an overview of the patient's pathways and allows you to view all pathway **Details, History, Reimbursement Status, Interval Outcomes** and submitted **Pathway Reports**. This screen is only available to SPO users and unavailable to all other health partners.




Each of these sections is expandable and collapsible.

4.1 Details

The Details section displays information related to the Outcome Based Pathways such as the Pathway Name (hyperlink to the information form for the Pathway), start and end dates, authorizing Care Coordinator, BRN, Reimbursement Type, Pathway Status, Pathway Discontinue Disposition and associated comments and Partner (Provider) Status:



The Details section is always expanded (i.e. cannot be collapsed)

Field	Description
Pathway name	The Pathway Name is a hyperlink to the information form describing the pathway
Pathway Start Date	The Start Date of the Pathway  The Pathway start date can be changed by a CCAC CHRIS user if no interval outcomes have been submitted. E.g. in the event of delayed hospital discharge.
Pathway End	The End Date of the Pathway.

Field	Description
Date	While a pathway is active, “- -” is displayed
Authorizing CC	<p>Where a Pathway status is “Authorized”, this is the name of the CC who authorized such status (Only displayed if the current status is ‘Authorized’)</p> <p>If the current status is ‘Discontinue Requested’, ‘Authorization Requested’, ‘Discontinued’ or ‘Cancelled’, “- -” is displayed</p>
BRN	The billing reference number
Reimbursement type	<p>The reimbursement type is displayed that has been assigned under the pathway.</p> <p>All reimbursement types that have occurred under the pathway are displayed.</p> <p>Reimbursement type is displayed in abbreviated form as follows:</p> <ul style="list-style-type: none"> • OBR (representing Outcome-Based Reimbursement) • FFS-Capped (representing Fee-for-Service – Capped) • FFS (representing Fee-for-Service) <p>E.g. This traumatic wound pathway below was added as a second pathway while an OBR was in effect and transitioned to FFS automatically when the first pathway discontinued.</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Reimbursement Type:</p> <p>OBR 17-Oct-2013 to 17-Oct-2013</p> <p>Due to: Surgical Wound (v1.1) (16-Oct-2013)</p> <p>FFS 18-Oct-2013 to --</p> </div>
Pathway Status	<p>The current status of the Pathway</p> <p>Pathway Status may be one of the following:</p> <ul style="list-style-type: none"> • Authorized • Authorization Requested • Discontinued • Discontinue Requested
Pathway Discharge Disposition	<p>The Discharge Disposition of the Pathway</p> <p>Example of Wound Pathway Discharge Dispositions</p> <ul style="list-style-type: none"> • Admission to Hospital >14 days or non-pathway reasons • Admission to Long Term Care Home • Client refuses Care • Contract change Required • No Pathway Required • Pathway Added in Error • Pathway completed – goal Met • Pathway completed Goal not met

Field	Description
	<ul style="list-style-type: none"> Transfer to a different Pathway Transfer to another CCAC Unplanned Death Vacation on hold > 14 days <p>If there is no Discharge Disposition, “-” is displayed</p>
Pathway Discharge Disposition Comments	<p>The Discharge Disposition Comments for the Pathway (up to 250 characters)</p> <p>If there are no Discharge Disposition Comments, ‘blank’ is displayed</p>
Partner Status	<p>The SPO status for the pathway</p> <p>One of:</p> <ul style="list-style-type: none"> SPO - Active SPO - Discontinued SPO - Discontinue Requested

4.2 History

This section displays the history of events during the course of the OBP. The display is the same in both HPG and CHRIS. The types of pathway events that are displayed here include, but are not limited to, pathway status changes, actor status changes, and report deletions. It is sorted in chronological order by Event Date. This section is collapsed by default. Expand by clicking on the History section title row (teal bar).

History				
Event	Requested By	Authorizing CC	Event Date	Last Updated By
Report Submitted: 04-Sep-2013 03:03:25 PM, Report Status: Authorization Requested, Report Content: Outcomes, Variances and Risk Factors, Activity Notifications/Requests, Additional Information	HPGIdarlene.pat-obp	--	04-Sep-2013 3:03 PM EDT	--
Report Submitted: 22-Aug-2013 02:47:18 PM, Report Status: Authorization Requested, Report Content: Variances and Risk Factors, Activity Notifications/Requests	HPGIdarlene.pat-obp	--	22-Aug-2013 2:47 PM EDT	--
Report submitted 20-Aug-2013 11:26 AM- Reviewed	--	--	20-Aug-2013 2:03 PM EDT	Pat, Darlene
Report submitted 20-Aug-2013 11:25 AM- Reviewed	--	--	20-Aug-2013 2:02 PM EDT	Pat, Darlene
Care Path Assignment Milestone '0 to 7 days' Review Date changed from 25-Aug-2013 to 25-Aug-2013	--	Pat, Darlene	20-Aug-2013 1:53 PM EDT	Pat, Darlene
Care Path Assignment Milestone '0 to 7 days' Review Date changed from 25-Aug-2013 to 25-Aug-2013	--	Pat, Darlene	20-Aug-2013 11:29 AM EDT	Pat, Darlene
Report Submitted: 20-Aug-2013 11:26:54 AM, Report Status: Authorization Requested, Report Content: Activity Notifications/Requests, Additional Information	HPGIdarlene.pat-obp	--	20-Aug-2013 11:26 AM EDT	--
Report Submitted: 20-Aug-2013 11:25:06 AM, Report Status: Authorization Requested, Report Content: Outcomes, Variances and Risk Factors, Activity Notifications/Requests	HPGIdarlene.pat-obp	--	20-Aug-2013 11:25 AM EDT	--
OBR assigned with Start date 18-Aug-2013	--	Pat, Darlene	19-Aug-2013 10:13 AM EDT	Pat, Darlene
Authorized	--	Pat, Darlene	19-Aug-2013 10:13 AM EDT	Pat, Darlene

Field	Description
Event	The detail of the pathway event is displayed

Field	Description
Requested By	The name of the person who's actions created the event. For an event triggered: <ul style="list-style-type: none"> By a CHRIS User, "Surname, First name" is displayed By an HPG User, displays the HPG user account "firstname.surname" For an event generated by the system, "CHRIS System" is displayed
Authorizing CC	Displays the name of the Authorizing CC ("Surname, First name").
Event Date	The date and time the event occurred
Last Updated By	The name of the individual or system ("CHRIS System") that last updated the event. For 'Last Updated By': <ul style="list-style-type: none"> CCAC CHRIS User displays "Surname, First name" HPG User displays as user account "HPG\firstname.lastname"

4.3 Reimbursement Status

This section displays the status of all OBR payments under an Outcome Based Pathway. This section is collapsed by default (can be expended by clicking on the Reimbursement Status section title row). If the pathway payments are FFS, this section will be blank.

Reimbursement Status			
Payment	Status	Payment Date/Time	Authorization
First Core Payment	Authorized	20-Aug-2013 11:25 AM EDT	System, Account

The grid will display the name of the reimbursement payment (e.g. First Core Payment, Second Core Payment or Final Payment), the payment status (Authorized, Reversed, Denied – denied only applicable to the final payment), payment date and time and who it is authorized by.

Field	Description
Payment	Name of the reimbursement payment Payments are displayed in the following order: <ul style="list-style-type: none"> First core payment Second core payment Final payment
Status	Status of the payment Reimbursement payment statuses are one of:

Field	Description
	<ul style="list-style-type: none"> --(none) Authorized Reversed Denied <p>Denied status applies only to the Final Payment</p>
Payment Date/Time	The date and time the payment status was set
Authorization	<ul style="list-style-type: none"> System, Account

4.4 Interval Outcomes

This section displays all intervals for the OBP beneath an expandable/collapsible Interval Outcomes section title row. The panels are sorted by Due Date in ascending order:

Interval Outcomes	
SPO - 0 to 7 days: due 22-Oct-2013 for review 22-Oct-2013	Status: Complete
SPO - 21 to 28 days: due 12-Nov-2013 for review 12-Nov-2013	Status: Complete
SPO - 53 to 60 days or d/c: due 14-Dec-2013 for review 14-Dec-2013	Status: Complete

Field	Description
Interval Identifier	Displays the responsible actor (CCAC/SPO) and interval title
Due Date	Displays the interval due date
Review Date	Displays the interval review date
Status	<p>Display the status of the Interval</p> <ul style="list-style-type: none"> -- (initial state is none) Complete Incomplete

Clicking on an Interval Outcome row (e.g. Provider – 0-7 days due xx-XXX-xxxx) will expand that report submission:

Interval Outcomes		
SPO - 0 to 7 days: due 22-Oct-2013 for review 22-Oct-2013		Status: Complete
Outcome Types	Value	Submitted Date
Holistic patient and wound assessment completed	Yes	15-Oct-2013 9:56 AM EDT
Correct outcome-based pathway confirmed	Yes	15-Oct-2013 9:56 AM EDT
Wound Therapy Initiated	Yes	15-Oct-2013 9:56 AM EDT
Discharge Planning Initiated for Patient Independence and Prevention	Yes	15-Oct-2013 9:56 AM EDT
Wound Measurement	2x2x2 cm	15-Oct-2013 9:56 AM EDT
SPO - 21 to 28 days: due 12-Nov-2013 for review 12-Nov-2013		Status: --
SPO - 53 to 60 days or d/c: due 14-Dec-2013 for review 14-Dec-2013		Status: --

Outcomes are displayed in the order they are defined for the pathway. Resubmitted outcomes display beneath their previously submitted value.

4.5 Interval Reports

This section displays all pathway reports for the OBP in a grid. You can display each Interval Report by clicking on the Submitted Date/Time hyperlink in the grid. Reports are sorted by submitted date/time in ascending order.


Interval Reports			
Submitted Date	Submitted By	Status	Content
15-Oct-2013 10:42 AM EDT	Scott, Darlene (CCAC)	Review Completed (Discontinue Pathway Agreed) as of 15-Oct-2013 10:42 AM EDT	Discontinue
15-Oct-2013 10:38 AM EDT	Scott, Darlene (CCAC)	Review Not Required as of 15-Oct-2013 10:38 AM EDT	Activity Responses
15-Oct-2013 10:37 AM EDT	darlene.scottobp (SPO)	Review Completed (Discontinue SPO Agreed) as of 15-Oct-2013 10:41 AM EDT	Discontinue
15-Oct-2013 10:36 AM EDT	darlene.scottobp (SPO)	Review Completed as of 15-Oct-2013 10:37 AM EDT	Activity Notifications/Requests
15-Oct-2013 10:34 AM EDT	darlene.scottobp (SPO)	Review Not Required as of 15-Oct-2013 10:34 AM EDT	SPO Outcomes, Activity Notifications/Requests
15-Oct-2013 10:33 AM EDT	Scott, Darlene (CCAC)	Review Not Required as of 15-Oct-2013 10:33 AM EDT	SPO Outcomes
15-Oct-2013 10:32 AM EDT	darlene.scottobp (SPO)	Review Not Required as of 15-Oct-2013 10:32 AM EDT	SPO Outcomes
15-Oct-2013 10:31 AM EDT	darlene.scottobp (SPO)	Review Not Required as of 15-Oct-2013 10:31 AM EDT	SPO Outcomes

Field	Description
Submitted Date	Displays the date and time the report was submitted Date Hyperlink navigates you to Outcome Based Pathway Report (see example below)
Submitted By	Displays the name and actor that submitted the report <ul style="list-style-type: none"> • firstname.lastname (SPO) • Lastname.Firstname (CCAC) • CHRIS System (CCAC) – (i.e. for Add New Pathway)
Status	Displays the status of the report along with date and time <ul style="list-style-type: none"> • Review not required • Pending review • Review Completed • Deleted Note: Only the Health Records Admin Role in CHRIS can Delete a pathway report
Content	Displays one or more of the following: <ul style="list-style-type: none"> • Discontinue • SPO Outcomes, CCAC Outcomes • Variances and Risk Factors • Activity Notification/Request • Activity Response • Additional information • Add New Pathway (when additional pathway added)

Clicking on the Submitted Date Hyperlink will open the Outcome Based Pathway Report:

Interval Reports			
Submitted Date	Submitted By	Status	Content
20-Aug-2013 11:25 AM EDT	darlene.pat-obp (Provider)	Review Completed as of 20-Aug-2013 2:02 PM EDT	Outcomes, Variances and Risk Factors, Activity Notifications/Requests
20-Aug-2013 11:26 AM EDT	darlene.pat-obp (Provider)	Review Completed as of 20-Aug-2013 2:03 PM EDT	Activity Notifications/Requests, Additional Information
22-Aug-2013 2:47 PM EDT	darlene.pat-obp (Provider)	Pending Review as of 22-Aug-2013 2:47 PM EDT	Variances and Risk Factors, Activity Notifications/Requests
04-Sep-2013 3:03 PM EDT	darlene.pat-obp (Provider)	Pending Review as of 04-Sep-2013 3:03 PM EDT	Outcomes, Variances and Risk Factors, Activity Notifications/Requests, Additional Information





Connecting you with care
Mettre l'un avec l'autre

CCAC CASC
 Centre d'accès aux soins communautaires
 Centre d'accès aux soins communautaires

Champlain Community Care Access Centre
Outcome-Based Pathway Report

Client: OBP Demo, Darlene BRN: 630172840 Pathway: Surgical Wound (v1.0)
 Start Date: 18-Aug-2013 Additional Info:

Submitted Date: 20-Aug-2013 3:25 PM GMT	Submitted By: darlene.pat-obp	Content: Outcomes, Variances and Risk Factors, Activity Notifications/Requests	
--	--------------------------------------	---	--

SPO - 0 to 7 days Due: 25-Aug-2013 For review on 25-Aug-2013

Holistic patient and wound assessment completed	Value: Yes Additional Info:	Performed By: Doris D	Performed Date: 20-Aug-2013
Correct outcome-based pathway confirmed	Value: Yes Additional Info:	Performed By: Doris D	Performed Date: 20-Aug-2013
Wound Therapy Initiated	Value: Yes Additional Info:	Performed By: Doris D	Performed Date: 20-Aug-2013
Patient Discharge Planning Initiated for Patient Independence and Prevention	Value: Yes Additional Info:	Performed By: Doris D	Performed Date: 20-Aug-2013
Wound Measurement	Value: 3.0x2.0x0.75 Additional Info:	Performed By: Doris D	Performed Date: 20-Aug-2013

Variances and Risk Factors:

Clinical			
Infection	Reported By: Doris D	Reported Date: 20-Aug-2013	Additional Info:
Obesity	Reported By: Doris D	Reported Date: 20-Aug-2013	Additional Info:
Pain	Reported By: Doris D	Reported Date: 20-Aug-2013	Additional Info:
Substance Abuse	Reported By: Doris D	Reported Date: 20-Aug-2013	Additional Info: Smoker

Activity Notification/Requests:

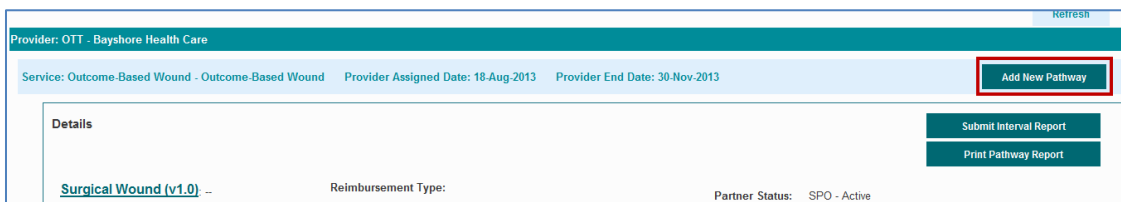
Inter-Professional

PSW	CCAC SPO Client [Icon] [Icon] [Icon]	Referred By: Doris D	Referred Date: 20-Aug-2013	Additional Info:
RD (nutritionist)	[Icon] [Icon] [Icon]	Referred By: Doris D	Referred Date: 20-Aug-2013	Additional Info:

The report provides all the information for the Outcome Based Pathway. It can become quite lengthy as additional reports are submitted and activities are captured.

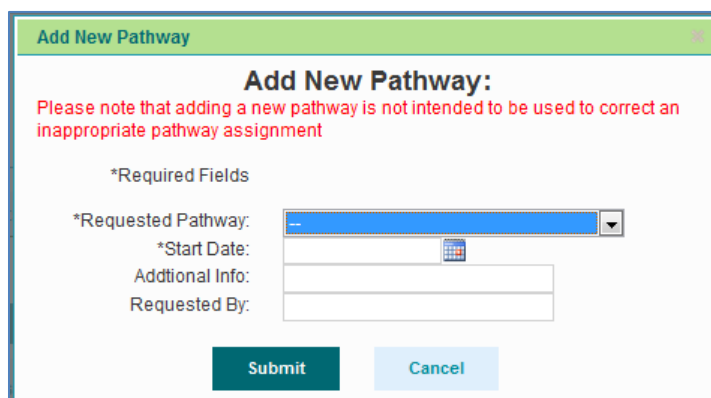
5. ADD NEW PATHWAY

This button allows the HPG user to request the authorization of a new Outcome Based Pathway.



The screenshot shows the top navigation bar with the provider name 'OTT - Bayshore Health Care'. Below this, a breadcrumb trail indicates the current location: 'Service: Outcome-Based Wound - Outcome-Based Wound'. The 'Add New Pathway' button is highlighted with a red rectangle. Other visible elements include the 'Provider Assigned Date: 18-Aug-2013', 'Provider End Date: 30-Nov-2013', and a 'Details' section showing 'Surgical Wound (v1.0)' and 'Partner Status: SPO - Active'.

A pop-up window will display:



The pop-up window is titled 'Add New Pathway' and contains a red alert message: 'Please note that adding a new pathway is not intended to be used to correct an inappropriate pathway assignment'. Below the alert, there are four required fields: '*Requested Pathway:' (a dropdown menu), '*Start Date:' (a date picker), 'Additional Info:' (a text area), and 'Requested By:' (a text field). At the bottom of the window are 'Submit' and 'Cancel' buttons.

There is an alert in red text that the Add New Pathway function is not intended to be used to correct an incorrect/inappropriate pathway assignment.

Field	Description
*Requested Pathway	Choose from Drop Down e.g. "Diabetic Foot ulcer"
*Start Date	Choose Today's Date Using Calendar
Additional Info	Free Text Field
*Requested By	Name of the Person Requesting the Pathway (may be different that the person entering the information)

*Indicates a required field

When you select to save the new pathway request, the system will create pathway report containing the new pathway data.

6. SUBMIT PATHWAY REPORT

From this screen, you can open the Pathway Report submission form (screen shot label is 'Submit Pathway Report' button) for the patient's Outcome Based Pathways and submit Discontinue requests, interval outcomes, variances and risk factors, activity notifications/requests, and additional information.

This is the single location for you to submit all types of reports (i.e. it is not necessary to send in any other forms or reports via other delivery methods – every report is submitted through HPG/CHP).

Deleting a Pathway Report: Only the Health Records Admin Role in CHRIS can delete a pathway report. If you have entered an incorrect report (e.g. on wrong patient) you must contact the CCAC to request that it be deleted.

Submit Pathway Report:

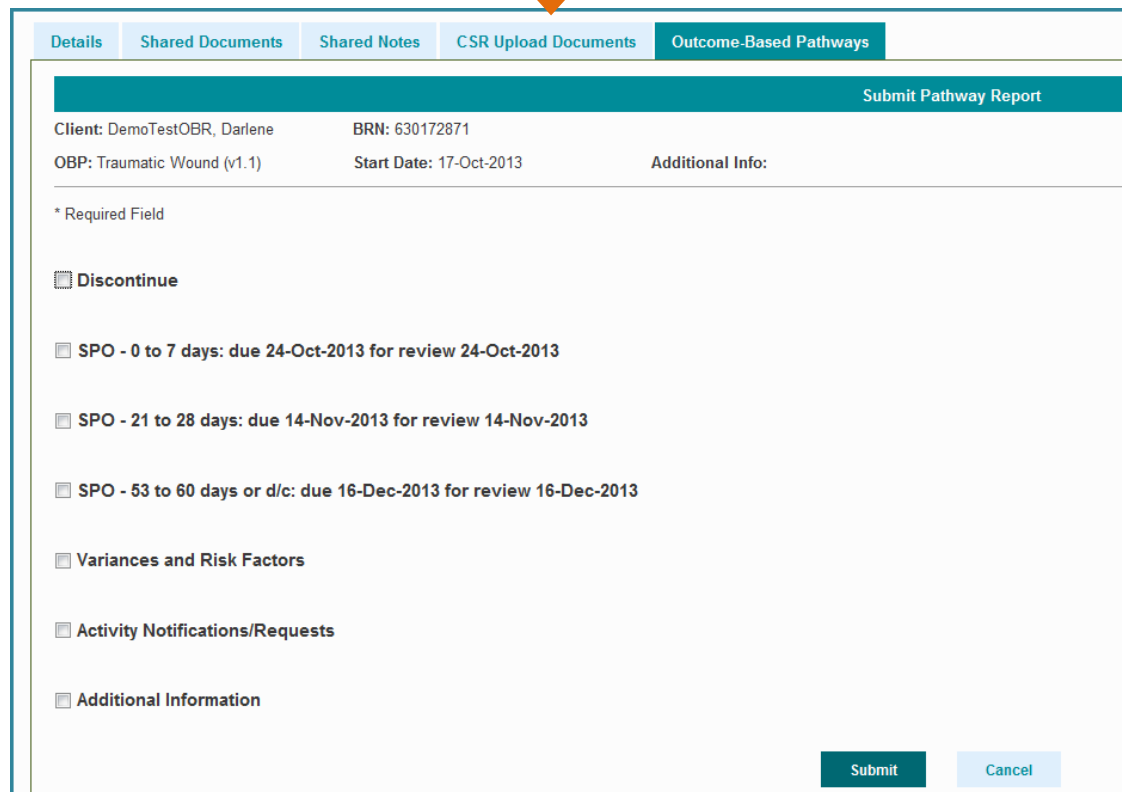


Service: Outcome-Based Wound - Outcome-Based Wound Provider Assigned Date: 16-Oct-2013 Provider End Date: 14-Jan-2014 [Add New Pathway](#)

Details

[Maintenance Wound Recurring \(v1.0\)](#) – Reimbursement Type: Partner Status: SPO - Active
Start Date: 21-Oct-2013 FFS 21-Oct-2013 to –
End Date: – Pathway Status: Authorized
Authorizing CC: Scott, Darlene Pathway Discontinue Disposition: –
BRN: 630172871 Pathway Discontinue Disposition Comments: –

[Submit Pathway Report](#)
[Print Pathway Report](#)



Submit Pathway Report

Client: DemoTestOBR, Darlene BRN: 630172871
OBP: Traumatic Wound (v1.1) Start Date: 17-Oct-2013 Additional Info:

* Required Field

☐ Discontinue

☐ SPO - 0 to 7 days: due 24-Oct-2013 for review 24-Oct-2013

☐ SPO - 21 to 28 days: due 14-Nov-2013 for review 14-Nov-2013

☐ SPO - 53 to 60 days or d/c: due 16-Dec-2013 for review 16-Dec-2013

☐ Variances and Risk Factors

☐ Activity Notifications/Requests

☐ Additional Information

[Submit](#) [Cancel](#)

When a check mark is placed in any of the above check boxes, the section will expand to reveal additional fields for completion.

6.1 Discontinue

By checking off the 'Discontinue' box, a 'Reason' drop down menu, 'Requested by' and 'Requested Date' and 'Requested Action' fields open up as mandatory information to be submitted:

Client: DemoTestOBR, Darlene BRN: 630172871

OBP: Traumatic Wound (v1.1) Start Date: 17-Oct-2013 Additional Info:

* Required Field

☒ **Discontinue**

*Reason
 Unplanned Death

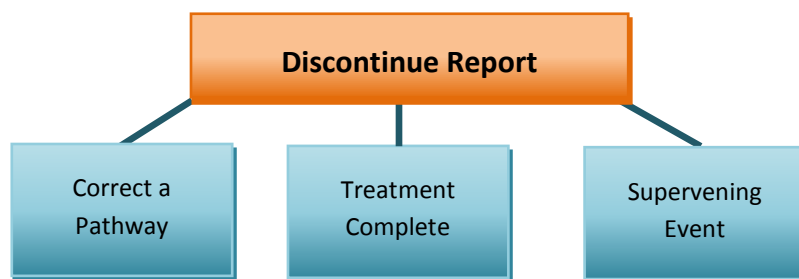
*Requested By: *Requested Date:

*Requested Action
 --

☐ SPO - 0 to 7 days: due 24-Oct-2013 for review 24-Oct-2013

☐ SPO - 21 to 28 days: due 14-Nov-2013 for review 14-Nov-2013

The Discontinue Report is used to:



6.1.1 Correct a pathway

Discontinue Reason	Requested Action ("Reaction Types")
Pathway incorrect	<ul style="list-style-type: none"> Discontinue Pathway and Add New Pathway Discontinue Pathway

6.1.2 Treatment complete:

Discontinue Reasons	Requested Action
Treatment complete – goals met	<ul style="list-style-type: none"> • Discontinue SPO • Discontinue Pathway
Treatment complete - goals not met	<ul style="list-style-type: none"> • Discontinue Pathway

6.1.3 Supervening events:

When the discontinue reason selected is a Supervening Event, a discontinue pathway request includes a transfer to FFS Capped

Supervening Event Discontinue Reasons	Requested Action
Transfer to other CCAC	<ul style="list-style-type: none"> • Discontinue Pathway <p>Submit discontinue pathway request - includes Transfer to FFS Capped</p>
Admission to hospital >14 days or non-pathway related reason (only applies to Wound and TJR/TKR Outcome-Based Pathways)	
Vacation on Hold > 30 days	
Admission to Long Term Care Home	
'Client refuses care'	
Unplanned Death	

6.2 Submitting Interval Outcomes

When the **SPO – 0-7 days** item is checked off, the following information is revealed.

☒ SPO - 0 to 7 days: due 24-Oct-2013 for review 24-Oct-2013

Holistic patient and wound assessment completed Value: ☐ Yes ☐ No

Correct outcome-based pathway confirmed Value: ☐ Yes ☐ No

Wound Therapy Initiated Value: ☐ Yes ☐ No

Discharge Planning Initiated for Patient Independence and Prevention Value: ☐ Yes ☐ No

Wound Measurement Value: L W D cm

Note that wound measurements can be entered as a 0.5 cm value. If the wound is protruding (e.g. blister), it can be entered as a negative depth (e.g. -2cm)

Other Provider Reports require similar information:

☒ SPO - 21 to 28 days: due 14-Nov-2013 for review 14-Nov-2013

Wound Measurement Value: L W D cm *Performed By: *Performed Date:

Additional Info:

☒ SPO - 53 to 60 days or d/c: due 16-Dec-2013 for review 16-Dec-2013

Wound Measurement Value: L W D cm

When you enter the wound measurements the additional fields of performed by, performed date and additional info appear.

**The option can be used at any time during the submission of outcomes to remove any data entered and collapse the outcome details.

6.3 Variances and Risk Factors

Note: The following Example shows the reporting pick-lists for the surgical wound pathway. The content is similar for all pathways but will include reporting information specific to each pathway.

There are three sections under 'Variances and Risk Factors'; Clinical, System, and Patient/Caregiver

<p><input checked="" type="checkbox"/> Variances and Risk Factors</p> <p>Clinical</p> <ul style="list-style-type: none"> <input type="checkbox"/> Cognitive Impairment <input type="checkbox"/> Comorbid Conditions <input type="checkbox"/> Fall Risk <input type="checkbox"/> Immobility/Paralysis <input type="checkbox"/> Infection <input type="checkbox"/> Intravenous Therapy <input type="checkbox"/> Malnutrition <input type="checkbox"/> Medication <input type="checkbox"/> Mental Health issues <input type="checkbox"/> Moisture Imbalance <input type="checkbox"/> Obesity <input type="checkbox"/> Pain <input type="checkbox"/> Significant Symptom Issues <input type="checkbox"/> Substance Abuse <p>Show/Hide Other Options</p> <p>Other: <input type="text"/></p>	<p>System</p> <ul style="list-style-type: none"> <input type="checkbox"/> Lack /delay of Supplies <input type="checkbox"/> Lack of Transportation <input type="checkbox"/> Lack/ delay of Equipment <input type="checkbox"/> Lack/delay of Funding <input type="checkbox"/> Lack/delay of Medical Treatment <p>Show/Hide Other Options</p> <p>Other: <input type="text"/></p> <p>Patient/Caregiver</p> <ul style="list-style-type: none"> <input type="checkbox"/> Caregiver and patient differences <input type="checkbox"/> Caregiver Burden <input type="checkbox"/> Caregiver Not Available <input type="checkbox"/> Caregiver/Client Ability <input type="checkbox"/> Cultural Factors <input type="checkbox"/> Declines treatment <input type="checkbox"/> Environmental/Safety <input type="checkbox"/> Finances <input type="checkbox"/> Language Barrier <input type="checkbox"/> Non-Adherent with care plan <input type="checkbox"/> Sensory Deprivation <p>Show/Hide Other Options</p> <p>Other: <input type="text"/></p>
--	---

When you check off a variance or risk factor or add an “other”, additional fields expand for completion

☐ Pain
 ☒ Significant Symptom Issues
 ☐ Substance Abuse
 [Show/Hide Other Options](#)

*Reported By:
 *Reported Date:
 Additional Info:

Other:
 *Reported By:
 *Reported Date:
 Additional Info:

6.4 Activity Notifications and Requests

Activity Notifications and Requests has two sections: Inter-Professional and Community Services

☒ Activity Notifications/Requests

Inter-Professional

Select responsible partner

CCAC SPO Client

Chiroprody	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ET/WCS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pharmacist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Primary Care Provider	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PSW	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RD (nutritionist)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Specialist Physician	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SW	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[Show/Hide Other Options](#)

Other: ☐ ☐ ☐

Community Services

Select responsible partner


	CCAC SPO	Client
Adult Day Program	<input type="radio"/>	<input type="radio"/>
Clinic	<input type="radio"/>	<input type="radio"/>
Diabetes Education	<input type="radio"/>	<input type="radio"/>
Falls Prevention Program	<input type="radio"/>	<input type="radio"/>
Financial Support	<input type="radio"/>	<input type="radio"/>
Meals on Wheels	<input type="radio"/>	<input type="radio"/>
Personal Support Agency	<input type="radio"/>	<input type="radio"/>
Transportation Services	<input type="radio"/>	<input type="radio"/>
Show/Hide Other Options		
Other: <input type="text"/>	<input type="radio"/>	<input type="radio"/>

Activity Notification

- Use SPO or Client as responsible partner for referrals made by SPO or patient
- Use CCAC for referrals that you are requesting that the Care Coordinator complete

Activity Request

- When you select CCAC, the notification request will produce a CHRIS task for CCAC to review and action the activity request
- When CCAC acts on the request, they will submit a CCAC Pathway Report with details of action taken
- The Report will show in the interval report Grid as an Activity Response



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Champlain Community Care Access Centre
Outcome-Based Pathway Report

Client: TrainingOBR, Darlene BRN: 630172849 Pathway: Diabetic Foot Ulcer (v1.1)
Start Date: 15-Oct-2013 Additional Info:

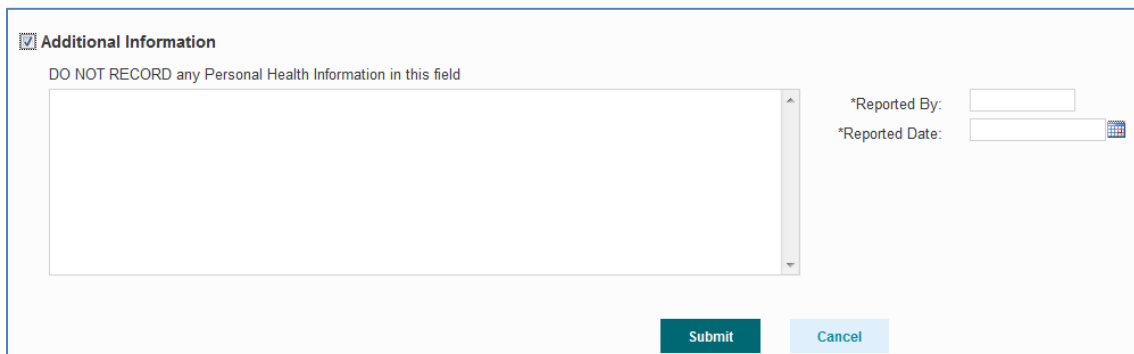
Submitted Date: 15-Oct-2013 11:12 AM EDT	Submitted By: Scott, Darlene (CCAC)	Content: Activity Responses
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Activity Response

Inter-Professional Chiropody	Value: Completed	Performed By: ccac	Performed Date: 15-Oct-2013	–
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6.5 Additional Information

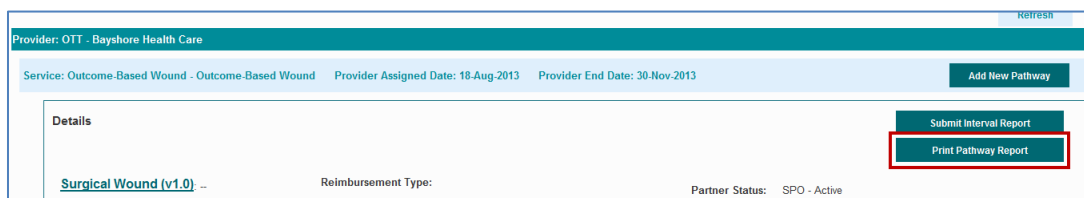
The last section is the 'Additional Information' which provides a free text box for you to submit any other information not covered in the other sections:



Field	Description
Additional Information	Additional information about the OBP course of treatment that cannot be easily reported elsewhere in the pathway report.
*Reported By	The name of the person who reported the additional information.
*Reported Date	The date the additional information was reported


7. OUTCOME BASED PATHWAY SUMMARY REPORT

This report is generated when an HPG/CHP user selects the 'Print Pathway Report'



Selecting this will display a summary report in PDF format (embedded within a new browser window) containing all OBP details, history, reimbursement status, interval status history, outcome history and pathway reports for a pathway assignment.

This report can become quite lengthy as activities are completed and reports are submitted throughout the duration of the pathway timeline. The following 3 pages are a short sample of OBP Pathway Summary Report:



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 Centres d'accès aux soins communautaires

Champlain Community Care Access Centre
Outcome-Based Pathway Summary Report

Client: OBP Demo, Darlene BRN: 630172840 Pathway: Surgical Wound (v1.0)
 Start Date: 18-Aug-2013 Additional Info:

Provider: OTT - Bayshore Health Care

Service: Outcome-Based Wound - Outcome-Based Wound Provider Assignment Date: 18-Aug-2013 Provider End Date: --

Details

BRN: 630172840
 OBP: Surgical Wound (v1.0)
 Additional Info: --
 Authorizing CC: Pat, Darlene
 Start Date: 18-Aug-2013
 End Date: --

Reimbursement type:
 OBR: 18-Aug-2013 to --
 Due to:
 OBP Status: Authorized
 OBP Discontinue Disposition: --
 OBP Discontinue Disposition Comments: --

SPO Status: Active

History

Event	Requested By	Authorization CC	Last Updated	Last Updated by
	HPG/darlene.pat-obp	--	04-Sep-2013	--
	HPG/darlene.pat-obp	--	22-Aug-2013	--
		--	20-Aug-2013	Pat, Darlene
		--	20-Aug-2013	Pat, Darlene
		Pat, Darlene	20-Aug-2013	Pat, Darlene
		Pat, Darlene	20-Aug-2013	Pat, Darlene
	HPG/darlene.pat-obp	--	20-Aug-2013	--
	HPG/darlene.pat-obp	--	20-Aug-2013	--
		Pat, Darlene	19-Aug-2013	Pat, Darlene
Authorized		Pat, Darlene	19-Aug-2013	Pat, Darlene

Reimbursement Status

Payment	Status	Payment Date	Authorization
First Care Payment	Authorized	20-Aug-2013	System, Account

Interval Outcomes

SPO - 0 to 7 days	Due Date: 25-Aug-2013	Review Date: 25-Aug-2013	Status: Complete
Outcome Type		Value	Submitted Date
Holistic patient and wound assessment completed		Yes	20-Aug-2013 3:25 PM GMT
Correct outcome-based pathway confirmed		Yes	20-Aug-2013 3:25 PM GMT
Wound Therapy Initiated		Yes	20-Aug-2013 3:25 PM GMT
Patient Discharge Planning Initiated for Patient Independence and Prevention		Yes	20-Aug-2013 3:25 PM GMT
Wound Measurement		3.0x2.0x0.75 cm	20-Aug-2013 3:25 PM GMT

SPO - 21 to 28 days	Due Date: 15-Sep-2013	Review Date: 15-Sep-2013	Status: Complete
Outcome Type		Value	Submitted Date
Wound Measurement		2.0x1.5x0.5 cm	04-Sep-2013 7:03 PM GMT
Wound Healing Percentage		88.87 %	04-Sep-2013 7:03 PM GMT

SPO - 53 to 60 days	Due Date: 17-Oct-2013	Review Date: 17-Oct-2013	Status:
Outcome Type		Value	Submitted Date

Status: Review Completed as of 20-Aug-2013 6:02 PM GMT

Submitted Date: 20-Aug-2013 3:25 PM GMT	Submitted By: darlene.pat-obp	Content: Outcomes, Variances and Risk Factors, Activity Notifications/Requests
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SPO - 0 to 7 days Due: 25-Aug-2013 For review on 25-Aug-2013


	Value	Performed By	Performed Date
Holistic patient and wound assessment completed	Value: Yes	Performed By: Doris D	Performed Date: 20-Aug-2013
Correct outcome-based pathway confirmed	Value: Yes	Performed By: Doris D	Performed Date: 20-Aug-2013
Wound Therapy Initiated	Value: Yes	Performed By: Doris D	Performed Date: 20-Aug-2013
Patient Discharge Planning Initiated for Patient Independence and Prevention	Value: Yes	Performed By: Doris D	Performed Date: 20-Aug-2013
Wound Measurement	Value: 3.0x2.0x0.75	Performed By: Doris D	Performed Date: 20-Aug-2013

Variances and Risk Factors

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Requested By: Darlene, Darlene
Generated date/time: 08-Sep-2013 11:21 PM GMT

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Champlain Community Care Access Centre
Outcome-Based Pathway Summary Report

Client: OBP Demo, Darlene BRN: 630172840 Pathway: Surgical Wound (v1.0)
 Start Date: 18-Aug-2013 Additional Info:

Clinical				
Infection		Reported By: Doris D	Reported Date: 20-Aug-2013	Additional Info:
Obesity		Reported By: Doris D	Reported Date: 20-Aug-2013	Additional Info:
Pain		Reported By: Doris D	Reported Date: 20-Aug-2013	Additional Info:
Substance Abuse		Reported By: Doris D	Reported Date: 20-Aug-2013	Additional Info: Smoker

Activity Notification/Requests

Inter-Professional

PSW	CCAC SPO Check		Referred By: Doris D	Referred Date: 20-Aug-2013	Additional Info:
RD (nutritionist)			Referred By: Doris D	Referred Date: 20-Aug-2013	Additional Info:

Status: Review Completed as of 20-Aug-2013 6:03 PM GMT

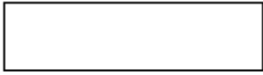
Submitted Date: 20-Aug-2013 3:26 PM GMT Submitted By: darlene.pat-obp Content: Activity Notifications/Requests, Additional Information

Activity Notification/Requests

Community Services

Meals on Wheels	CCAC SPO Check		Referred By: Jane Ark	Referred Date: 20-Aug-2013	Additional Info: Unable to perform ADLs
Personal Support Agency			Referred By: Jane Ark	Referred Date: 20-Aug-2013	Additional Info: Unable to perform ADLs

Additional Information



Reported By: Jane Ark

Reported Date: 20-Aug-2013

Status: Pending Review as of 22-Aug-2013 6:47 PM GMT

Submitted Date: 22-Aug-2013 6:47 PM GMT Submitted By: darlene.pat-obp Content: Variances and Risk Factors, Activity Notifications/Requests

Variances and Risk Factors

Clinical				
Mental Health issues		Reported By: doris	Reported Date: 22-Aug-2013	Additional Info:
Pain		Reported By: doris	Reported Date: 22-Aug-2013	Additional Info:

Activity Notification/Requests

Community Services

Meals on Wheels	CCAC SPO Check		Referred By: doris	Referred Date: 22-Aug-2013	Additional Info:
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Inter-Professional

PSW	CCAC SPO Check		Referred By: doris	Referred Date: 22-Aug-2013	Additional Info:
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Status: Pending Review as of 04-Sep-2013 7:03 PM GMT

Submitted Date: 04-Sep-2013 7:03 PM GMT Submitted By: darlene.pat-obp Content: Outcomes, Variances and Risk Factors, Activity Notifications/Requests, Additional Information


SPO - 21 to 28 days Due: 15-Sep-2013 For review on 15-Sep-2013

Wound Measurement	Value: 2.0x1.5x0.5	Performed By: Doris Day	Performed Date: 04-Sep-2013
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Champlain Community Care Access Centre
Outcome-Based Pathway Summary Report

Client: OBPDemo, Darlene BRN: 630172840 Pathway: Surgical Wound (v1.0)
 Start Date: 18-Aug-2013 Additional Info:

Additional Info:

Variances and Risk Factors

Clinical			
Malnutrition	Reported By: Doris Day	Reported Date: 04-Sep-2013	Additional Info: kjlfj
Medication	Reported By: Doris Day	Reported Date: 04-Sep-2013	Additional Info: d5df
Patient/Caregiver			
Cultural Factors	Reported By: Doris Day	Reported Date: 04-Sep-2013	Additional Info:

Activity Notification/Requests


Community Services

Meals on Wheels	CCAC SPO Check <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Referred By: Doris Day	Referred Date: 04-Sep-2013	Additional Info:
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Inter-Professional

OT	CCAC SPO Check <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Referred By: Doris Day	Referred Date: 04-Sep-2013	Additional Info:
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Additional Information



Reported By: Doris Day

 Reported Date: 04-Sep-2013

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Requested By: Darlene, Darlene
 Generated date/time: 05-Sep-2013 11:21 PM GMT

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8. PROVIDER NOTIFICATIONS

Outcome-Based Pathway notifications are system generated and sent to the SPO via the HPG Inbox where the provider can open the notification.

These notifications are generated for the SPO when certain events occur and are grouped on a single notification when multiple actions have resulted in notification being generated around same timeline. Note: Any notifications with actions which have still not been completed will continue to show in subsequent notifications.

 <p>Connecting you with care Vos liens avec soins ccac csc Community Care Access Centre Centre d'accès aux soins communautaires</p>		<p>Hamilton Niagara Haldimand Brant Community Care Access Centre</p> <p>Outcome-Based Pathway Notification</p>	
Client:	October 21 2013, IG OBR2	BRN:	560254821
Start Date:	01-May-2013	Additional info:	1st
		Pathway: Diabetic Foot Ulcer (v1.1)	
Notification Description:	BRN: 560254821 - Pathway Interval – Review Date Coming Due, Pathway Interval – Review Date Coming Due, Pathway Interval – Review Date Over Due, Pathway Interval – Review Date Coming Due, Pathway Interval – Review Date Over Due, Pathway Interval – Review Date Updated, Pathway Interval – Review Date Coming Due, Pathway Interval – Review Date Over Due		
Notification Details:	<p>Pathway Interval – Review Date Coming Due, Interval:0 to 7 days, Review Date:08-May-2013</p> <p>Pathway Interval – Review Date Coming Due, Interval:21 to 28 days, Review Date:29-May-2013</p> <p>Pathway Interval – Review Date Over Due, Interval:0 to 7 days, Review Date:08-May-2013</p> <p>Pathway Interval – Review Date Coming Due, Interval:77 to 84 days or d/c, Review Date:04-Sep-2013</p> <p>Pathway Interval – Review Date Over Due, Interval:21 to 28 days, Review Date:29-May-2013</p> <p>Pathway Interval – Review Date Updated, Interval: 77 to 84 days or d/c, Review Date:04-Sep-2013</p> <p>Pathway Interval – Review Date Coming Due, Interval:77 to 84 days or d/c, Review Date:04-Sep-2013</p> <p>Pathway Interval – Review Date Over Due, Interval:77 to 84 days or d/c, Review Date:04-Sep-2013</p>		
Client View: Outcome-Based Pathways			

Note: At the bottom of the notification there is a hyperlink to the outcome Based Management Tab in CHP

There are ten types of Outcome-Based Pathway notifications:

1. Pathway Interval – **Review Date Coming Due:** One-time notification generated for the pathway interval when an interval review date is approaching (default setting in CHRIS is 2 days, but can be changed)
 2. Pathway Interval – **Review Date Over Due:** One-time notification generated for the pathway interval when an interval due date has passed (default setting in CHRIS is 5 days, but can be changed)
- Note: The overdue notification is generated once except when Day X has been reached and the last interval report has not been submitted, in which case it is sent nightly as a reminder)

3. Pathway Interval – **Review Date Updated**: One-time notification generated for the pathway when the review date for an interval has been updated
4. Pathway Report – **Added**: One-time notification generated for the pathway when a pathway report has been added by a user in CHRIS
5. Pathway Report – **Deleted**: One-time notification generated for the pathway when a pathway report has been deleted by a CHRIS Health Records Admin Role
6. Pathway Shared Partner – **Discontinued**: One-time notification generated for the pathway when the shared partner status (actor status) has been updated to "Discontinued"
7. Pathway Shared Partner – **Un-Discontinued**: One-time notification generated for the pathway when the shared partner status (actor status) has been updated from "Discontinued" to "Active"
8. Pathway Final Payment – **Authorized**: One-time notification generated for the pathway when the Final payment status (final payment) has been updated to "Authorized"
9. Pathway Final Payment – **Reversed**: One-time notification generated for the pathway when the Final payment status (final payment) has been updated to "Reversed"
10. Pathway Final Payment – **Denied**: One-time notification generated for the pathway when the Final payment status (final payment) has been updated to "Denied"

Note: For Payment Related Status changes (authorized, reversed and denied), the notification will be sent to the HPG inbox as the action occurs in CHRIS and will also show weekly on the Sunday, overnight RA report.

9. UPDATED REFERRAL

An updated referral is automatically sent to the SPO when:

- CCAC discontinues pathway
- CCAC authorizes a pathway requested by the SPO
- CCAC adds a new pathway
- CCAC discontinues the provider