Release Notes for LHINs

CHRIS 3.2

Organization	Health Shared Services Ontario
Division:	Business Technology Solutions
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Contents

Document Revision History

Version No.	Date	Summary of Change	Contributors
1.0	23-March-2018	Initial Draft.	Jennifer Punzlan

Executive Summary

This document provides specific information on the Enhancements and Provincial Data Updates included in CHRIS 3.2 scheduled to be deployed on the evening of April 27th, 2018.

This section provides an executive summary of the projects / major changes and other enhancements included in AcuteNet and CHRIS 3.2 that would impact the HPG application.

Major Enhancements

Project	Overview
Assessment Modernization	The interRAI HC has been added to the current AcuteNet software as a new assessment type, and to replace the RAI-HC. On April 27th, 2018 all LHINs will go live with the interRAI HC assessment at once. HPG has been enhanced to accept this new tool within the application.
LTCH Algorithms CRISIS Scales	Decision support tools have been developed to support Care Coordinator decision making related to Long Term Placement. The CRISIS scales is one decision support tool that was developed to provide support to Care Coordinators in determining a patient's risk for Crisis placement within the next 90 days in addition to fulfilling the need for a standardized tool to support decision making around Crisis Placement. The CRISIS risk level classifies patients into 1-5 categories based on risk of crisis placement within 90 days. Sub Categories have been created within categories 3 and 4 to provide granularity required to support Crisis Waitlist ranking of patients. The Clinical Risk Category can be linked with CAPs to help inform interventions to mitigate the risk of crisis placement These scores are not able to be altered. The scores are calculated with every completed interRAI HC and will be displayed within several areas within CHRIS and the LTCH waitlist accessible through HPG.

Project	Overview
	Crisis Override feature has been developed to assist LHINs in dealing with extreme crisis situations. If the user checks this flag, it will place the patient at the top of the Crisis waitlist regardless of CRISIS Risk Level score. Users require to input a reason and an authorizing manager when selecting the Crisis Override flag. External partners are able to see this reflected in their LTCH waitlists accessible through HPG.
	Adjustments to the Crisis Waitlist has been made to replace the Crisis Ranking Tool score with the CRISIS risk level as part of the parameters for ranking patients accordingly on the Crisis Waitlist.

1   interRAI HC

1.1 Business Need

- Transition the Home Care (HC) assessment tool from the RAI-HC to the interRAI HC.

1.2 Solution Overview

- All 14 LHINs will go-live at once with the interRAI HC assessment in the AcuteNet Software Solution
- Upon interRAI HC go-live, the AcuteNet Solution will:
    - Contain the same suite of assessments and functionalities that currently exist within the solution, unless otherwise specified
    - Host the interRAI HC Assessment as the new Home Care Assessment tool, replacing the legacy RAI-HC Assessment

1.3 Functionality

With the implementation of the interRAI HC tool within the LHIN's AcuteNet system, enhancements were required within HPG to incorporate the new tool. The following changes were designed to include the interRAI Home Care assessment tool:

- "RAI HC Completed Date" will now be shown as "HC Completed Date" within the Client View screen in HPG to support both the existing RAI HC and the new interRAI HC.
- New Hyperlink options of "interRAI HC Personal Health Profile (PHP) Report" and interRAI HC Assessment Report" will be available under Shared Assessments container within the Shared Documents tab.

2   LTC Algorithms

2.1   Business Need

With the implementation of the interRAI HC tool within the LHIN's AcuteNet system, new decision support tools were developed to assist LHIN users with care planning for their patients. CRISIS scales are included in the group of new algorithms to support care coordinator decision making.

Crisis Identification and Situation Improvement Strategies (CRISIS) Scale

•   Fills the need for a standardized tool to support decision-making around crisis placement
•   Classifies patients into 1-5 categories based on risk of crisis placement within 90 days
•   Sub Categories have been created within categories 3 and 4
•   Can be linked with CAPs to help inform interventions to mitigate the risk of crisis placement

2.2   Solution Overview

CRISIS Scales

With every completed interRAI HC the calculation of the CRISIS risk Level and Clinical Risk Category will occur within the CHRIS system. The CRISIS Risk level will be replacing the currently used Crisis Ranking Score in assisting the prioritization of patients awaiting Crisis Placement.

Crisis Override feature has been developed to assist LHINs in dealing with extreme crisis situations. If the user checks this flag, it will place the patient at the top of the Crisis waitlist regardless of CRISIS Risk Level score. Users require to input a reason and an authorizing manager when selecting the Crisis Override flag.

Adjustments within HPG have been designed to include the developed algorithms to support care coordinator decision making.

2.3   Functionality

As the Crisis Risk level will be replacing the currently used Crisis Ranking Score to prioritize patients on the Crisis waitlist for long stay placement, the following adjustments were made:

•   Waitlist report will no longer have the "Crisis Ranking Score" field.
•   Waitlist report will now show the CRISIS Risk Level and Clinical Risk Category fields
•   Crisis override if flag is set to yes, will be ranked ahead of clients with override flag as No
•   Crisis Override Reason field is new.

- Crisis information grid will be displayed for all clients but must not be considered when ranking NON Crisis patients.
- Label change for "Crisis Reason" to "Crisis Start reason"

3   Provincial Data Changes

⚠	NOTE: The following table updates will be available in User Preview.

3.1   Reunification Priority Access Beds (RPABs)

Affects	Placement
Description	Reunification Priority Access Beds

The Ministry of Health & Long Term Care provided an implementation date for the Reunification Priority Access Beds of February 20, 2018.

These beds have been enabled for all LHINs and a bed count of 2 beds have been scripted for all active LTCHs.

These beds have been applied to training environments as well.

Users in HPG are able to see the new bed type and waitlist view associated with Reunification Priority Access Beds. The ranking of these patient will follow the current criteria for Spousal/Partner Reunification priority. |