

Palliative Care SBOR Communication Tool for PSWs

Situation

Your name and designation Who you are calling about? Address, including room number (can insert label, if available) I am reporting that...	I am: I am calling about the following patient: Age: Gender: The problem I am calling about:
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Background

Briefly explain what has been going on recently Include any incidents, such as falls, change in medical condition Explain what has changed with the care you provide	Recently: Changes in Care:
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Observation

Changes in self-report of a symptom? Changes in behaviour? An incident? A new challenge or opportunity for care provision?	Changes: Challenges or Opportunities:
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Recommendations and/or Suggestions

Does the nurse need to come soon? Is there an intervention you would like to try (to address behaviour?) How should we document this change ongoing?	I recommend.../my thoughts are.../I wonder if...?
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Adapted from Waterloo Wellington HPC Consultation Services by the Southeastern Ontario Palliative Pain & Symptom Management Consultation Service, Nov 17, 2017.