

### Fact Sheet for Primary Care Providers

#### What can we offer your patients?

If you have an adult or pediatric patient with an acute or chronic care need that is not met with current treatment and supports, Home and Community Care Support Services North Simcoe Muskoka can provide a variety of services to facilitate care in the home, in our nursing clinics and in the community.

In addition, Home and Community Care Support Services assesses and determines eligibility for placement into long-term care, respite care, convalescent care, complex continuing care beds, assisted living and adult day programs, completing applications with the patient and their family where appropriate.

When you refer a patient to home and community care services to us, one of our Care Coordinators will complete a comprehensive psycho-social, functional and health assessment, act as a system navigator to link the patient and family to appropriate health system and community resources (e.g., meals on wheels, transportation etc.), and assess for caregiver burden.

In addition to coordinating community care for your patient, the Care Coordinator will assess their need for community **professional services**:

- **Nurses** for wound care, IV and injectable medication administration, disease management and teaching, palliative and end-of-life care
  - **Nursing** provided in clinic settings (6 clinics in NSM), in home and in the community
- **Clinical Nurses** for transition support provided by Rapid Response Nurses, Mental Health and Addictions Nurses in School Boards, and Palliative Care Nurse Practitioners
- **Occupational Therapists** for physical environment and cognitive assessments, assistive devices, home safety, and energy conservation strategies
- **Physiotherapists** for acute rehab following an orthopedic trauma (hip fracture), balance and strengthening, transfers and ambulation for patients who are home-bound
- **Dieticians** for nutritional counseling
- **Speech Language Pathologists** for swallowing and speech assessments and therapy
- **Social Workers** for issues related to housing, finances, neglect or suspected abuse
- **Personal Support Workers** for personal care assistance, nutritional support, activation and palliative support
- **Respiratory Therapists** for assistance with home ventilator or artificial airways

#### Making a referral:

Primary Care Providers can make a new referral to Home and Community Care Support Services North Simcoe Muskoka, or inquire as to the status of a patient on service, by calling: **705-726-0039** or **1-888-661-1111**. A Medical Referral Form is available at [healthcareathome.ca/nsm](http://healthcareathome.ca/nsm). Fax completed forms to: **705-792-6270**.

#### Keep in mind the following OHIP Billing Codes:

- **K070** for completing a referral to Home and Community Care Support Services;
- **K071** and **K072** for Acute and Chronic Home Care Supervision (for personally providing medical advice, direction or information Home and Community Care Support Services or delegated health care staff);
- **K124** for a case conference regarding a Home and Community Care Support Services patient.

**Home and Community Care Support Services North Simcoe Muskoka**

**Telephone: 705-721-8010 or Toll Free: 1-888-721-2222**

(seven days a week, 8:30 a.m. to 8:30 p.m.)

Visit our website at: [www.healthcareathome.ca/nsm](http://www.healthcareathome.ca/nsm)