

Community Nursing Clinics

Home and Community Care Support Services operates over 135 community nursing clinics to provide free, high-quality, specialized nursing care.

All of our clinics are by appointment only, in accessible locations, and many have extended operating hours.

Community nursing clinics provide publicly-funded, patient-centred, high-quality, specialized nursing care.

Clinic nurses will jointly design a care plan and schedule based on your needs and health goals. They provide specialized services – including wound care, intravenous therapy, catheter, diabetes, ostomy care – and health teaching to meet your needs.



Patient Benefits:

- 1. Safe** – Our clinics adhere to strict infection prevention and controls.
- 2. Expert** – Our clinic nurses have specialized training in clinical care.
- 3. Accessible** – With over 135 clinics in highly accessible locations, often close to public transit and accessible parking, you can choose the clinic location closest to your home or workplace.
- 4. Fast** – Same day appointments are available, when urgently needed.
- 5. Flexible** – You can work with our team to schedule nursing care at times and clinic locations that fit your schedule – some locations offer evening and weekend appointments.
- 6. Seamless** – With your consent, clinic nurses and care coordinators can update your doctor/primary care provider.
- 7. Wellness** – Clinic nurses provide care, education and self-management coaching to support your road to wellness, recovery and independence.
- 8. Efficient** – Our clinics optimize valuable nursing resources, allowing us to take care of more patients with efficient use of health care resources.

Clinic Appointments:

- Our community nursing clinics are by appointment only.
- Only Home and Community Care Support Services patients can receive services at these specialized clinics.
- Services are covered by OHIP. Patients must bring identification and OHIP card to every appointment. It is important to attend all scheduled appointments to meet your care needs.
- A phone service is available to cancel or reschedule appointments (24-hour notice required).

Other Care Options:

- Our team can help connect patients with transportation services, when needed.
- For patients who are unable to attend a community nursing clinic or require alternate services, care in alternate settings can be arranged.

To learn more about our services, call 310-2222.

If you are already a Home and Community Care Support Services patient, please speak with your Care Coordinator.

Home and Community Care Support Services Hamilton Niagara Haldimand Brant Community Nursing Clinics Locations

HAMILTON

Hamilton Core (VON)
414 Victoria Avenue North
Hamilton L8L 2X2
905-546-1001

East Mountain (SEHC)
211 Pritchard Road
Hamilton L8J 0G5
905-972-0800

Dundas (Bayshore)
56 Governor's Road
Dundas L9H 5G7
905-627-9011 ext. 2910

Stoney Creek (CBI)
621 Barton Street, Suite 9
Stoney Creek L8L 3A1
(Fruitland Plaza - corner of Barton Street
and Fruitland Road)
905-643-9672

NIAGARA

St. Catharines (CarePartners)
149 Hartzel Road
St. Catharines L2P 1N6
(Food Basics Plaza)
905-680-1818, ext. 6208

Welland (CarePartners)
1 Vanier Drive
Welland L3B 1A1
(inside General Vanier School)
905-680-1818 ext. 6223

Beamsville (CarePartners)
4413 Ontario Street
Beamsville L0R 1B3
905-680-1818 ext. 6222

Niagara (CarePartners)
6080 McLeod Road, Unit 8,
Niagara Falls L2G 7T4
905-680-1818 ext. 6214

Hannover (CarePartners)
3A-30 Hannover Drive
St. Catharines L2W 1A3
905-680-1818 ext. 6213

HALDIMAND NORFOLK

Simcoe (CarePartners)
76 Victoria Street
Simcoe N3Y 1L5
1-800-267-7488 ext. 6206

Delhi (CarePartners)
105 Main Street
Delhi N4B 2L8
1-800-267-7488 ext. 6206

Ohsweken (CarePartners)
1110 Brant County Hwy 54
Caledonia N3W 2G9
1-800-267-7488 ext. 6207

Haldimand (CBI Health)
6 Parkview Road, Unit 116A
Hagersville NOA 1H0
519-428-0906

BRANTFORD

Brantford (VON 'Aberdeen' Canada)
446 Grey Street, Suite 108
Brantford N3S 7L6
519-304-9640 | 24 Hours: 1-888-866-9861

BURLINGTON

Burlington (Acclaim Health)
4155 Fairview Street, Unit 3
Burlington L7L 2A4
905-827-8800

More locations available – we operate over 135 community nursing clinics in local communities throughout Ontario.

"With this approach to care, I felt less like a 'patient.' I got out of my house every day and got stronger because I was more active as I healed." – Lise R., Home and Community Care Support Services clinic patient



Home and Community Care Support Services | 310-2222 (no area code required) | healthcareathome.ca