

Central West LHIN | RLISS du Centre-Ouest

MINUTES OF THE BOARD OF DIRECTORS' MEETING

WEDNESDAY, NOVEMBER 22, 2017

Commencing at 5:00 P.M.

199 County Court Boulevard – 'Brampton/Caledon Room'

Brampton, Ontario

Board Members Present:	Carmine Domanico (Board Chair), Jeff Payne (Interim Vice Chair), Neil Davis (Member), Moyra Vande Vooren (Member), Ashish Kemkar (Member), Hugh O'Brodovich (Member), Anita Gittens (Member), Peter Harris (Member) via teleconference, Angelique Rebelo (Member)
LHIN Staff Present:	Scott McLeod (CEO), Kimberley Floyd (V.P.), Marla Krakower (V.P.), Tamara Wallington (V.P.), Sharanjeet Kaur (Acting VP), Michele Williams (Board & CEO Liaison), Jas Rai (EA to CEO)
Regrets:	Kim Delahunt (V.P.)
Guests:	Dr. Brendan Carr (William Osler), Ann Ford (William Osler), Nancy Polsinelli (Region of Peel), Dr. Jessica Hopkins (Region of Peel)

1.0 CALL TO ORDER

Carmine Domanico, Board Chair, called the Board Meeting to order at 5:10 p.m. and welcomed new Board Member, Angelique (Angel) Rebelo. Carmine also welcomed guests, Dr. Brendan Carr, President and CEO of William Osler Health System, Ann Ford, Vice President of Redevelopment at William Osler Health System, Nancy Polsinelli, Commissioner of Health, Region of Peel, and Dr. Jessica Hopkins, the new Medical Officer for the Region of Peel.

Angel provided a brief background about herself, as a way of introduction to the Board.

1.1 Approval of Agenda

One additional item was added to the Regular Agenda. A Patient Story will be highlighted after the meeting commences and therefore, a minor re-ordering of items will be required to accommodate this new item. .

MOVED by Moyra Vande Vooren and SECONDED by Hugh O'Brodovich, that the Regular Agenda for the Central West LHIN Board of Directors' Meeting of Wednesday, November 22, 2017 be approved, as amended.

CARRIED

1.2 Conflict of Interest

There were no declarations of Conflict of Interest.

Patient Story

Carmine Domanico invited Kimberley Floyd to share a patient story as a way of keeping us grounded as a Board.

Kimberley informed members that stroke is the third leading cause of death in Ontario. There are 20,000 stroke related visits to the Emergency Department (ED) each year, and there are approximately 90,000 individuals living with stroke (Ontario).

Kimberley advised that a new program has been made available through 'Pay for Results' funding which has enabled William Osler Health System (WOHS) to establish an Outreach Stroke Program that was launched within the last month.

Kimberley then shared a story of a senior who had suffered a stroke and was released from hospital within five days. He was identified as an ideal candidate for this new program. There was a good case conference and initial assessment and from a health links perspective the client would be able to focus on his recovery. The Care Coordinator referred the client to INDUS Community Services. Within four weeks of entering the program, the client was no longer bed bound, and was able to get around without supervision. It was a much more functional recovery than the old model of care.

Carmine inquired as to how much longer recovery for this patient would have taken if the program had not been available. Kimberley responded that the patient would not have gained the functionality that he now has.

Adrian Bita inquired as to how many clients could be funded under this new model and Kimberley responded that they are currently funding close to 100 patients. And that the program has had a major impact on the quality of life for clients suffering from the effects of a stroke.

Carmine referenced the Deputy's saying "fail fast or scale fast". He commented that based on the early success of the program we have to scale fast and get the story in front of the Minister. It was noted that in the next five or six years programs like this have the potential to free up acute care capacity, but it was noted that we need to make a case to the Ministry of Health & Long-Term Care (MOHLTC) for funding programs like this.

2.0 CONSENT AGENDA

Carmine Domanico reminded Members that the process is that they can ask questions and seek clarification on items within the Consent Agenda, but should further discussion be required, the item will be pulled and added to the Regular Agenda. Scott McLeod advised that all action items are either underway or completed.

MOVED by Jeff Payne and SECONDED by Adrian Bita, that the Consent Agenda be approved, as presented.

CARRIED

3.0 REPORTS OF THE BOARD CHAIR, BOARD MEMBERS, AND CHIEF EXECUTIVE OFFICER

3.1 Report of the Board Chair

Carmine Domanico thanked Moyra Vande Vooren and Jeff Payne for attending a couple of events on his behalf, and asked them to provide brief updates after his verbal report.

Carmine informed Members that he has been selected to be a member of a new Ministry/LHIN Committee which has been established to negotiate the new Ministry LHIN Accountability Agreement (MLAA) including MLAA metrics.

Carmine reminded members that he and Scott are attending the Ethics Executive Orientation Session tomorrow as requested by the Conflict of Interest Commissioner.

3.2 Information Sharing by Board Members

Anita Gittens and Moyra Vande Vooren provided updates on their attendance at the OHA HealthAchieve that took place on November 6 & 7, 2017.

Anita noted that she had attended day one of the two-day conference. She noted that Christine Elliott, Provincial Ombudsman, had provided a very interesting perspective on healthcare from a Coroner's view point. Anita and Moyra both attended the Digital Health Keynote session which they felt had been very informative.

Moyra advised that she had also attended day one of the OHA conference and had attended the Feature Breakfast on Mental Illness and Medical Assistance In Dying (MAID). Debate focused on the question on whether mental patients should have access to MAID. By the end of the session the poll revealed a change in people's attitudes, with an increase in number of people agreeing that mental health patients be allowed to make decisions regarding MAID. The lived experience spokesperson was very good, she is an artist/author who suffered injuries in a car accident. A very powerful session.

Carmine provided an update on the Heroes in the Home event held on November 1st. Sixty-five people had been recognized at the event, and there was overall consensus that it had been a well-organized and attended event.

Hugh O'Brodovich and Moyra Vande Vooren both attended the Central West Palliative Care Conference on November 15th and felt it had been a valuable day. Hugh noted that he had particularly enjoyed the session on Cultural, Spiritual and Religious Perspectives of Palliative Care and offered to share the link to the presenter's website.

Action Item: Hugh O'Brodovich

Adrian Bitá and Ashish Kemkar provided their thoughts on the recent Governance and Leadership Forum held on November 14th, 2017, commenting that they had felt it was one of the best sessions to date. They both felt it had been well organized, well attended, and they both felt the Q&A session had really hit the mark.

Carmine extended his thanks to the entire team for a very well-organized Forum.

Jeff Payne advised that he had attended the French Language Health Services Session held on November 15th with representatives from all 14 LHINs and the 5 French Language Entities.

Moyra Vande Vooren advised that she had attended the LHIN Leadership Council on November 16th as Carmine's delegate. There had been a two-hour in-camera session with Dr. Bob Bell and Tim Hadwen. The Central West LHIN Governance and Leadership Forum had been mentioned by the Deputy Minister, indicating that it had been a great event.

3.3 Report of the Chief Executive Officer

Scott McLeod provided a brief overview of his monthly CEO Report, highlighting specific areas and responding to questions from the Board.

Scott indicated that the LHIN had hosted three events in a relatively short period of time since the last Board Meeting. He thanked Marla Krakower and the Communications Team for their role in ensuring the success of these important events.

The Patient and Family Advisory Committee (PFAC), a very engaged group of individuals, attended their first meeting on October 28th. Scott advised that this is a LHIN-mandated Committee whose mandate is to provide advice and bring the patient voice to the table. He advised that an update from this Committee will come through the Quality Committee to the Board. There was a request by Members that the Terms of Reference for the PFAC be circulated.

Action: Scott McLeod / Brock Hovey

Scott highlighted the Central West LHIN's 'Wound Care Program' which has received provincial and national recognition.

The Health and Care Communities sub-regions continue to meet and continue to plan.

Outstanding people – this month we highlighted Vijeetha Raviraj who was recently promoted and has been appointed as Director, Sub-Region Planning and Integration for Brampton and Area.

Scott referenced two reports that had been included in the 'Information' section of his report,

- The Office of the Chief Health Innovation Strategist Progress Report
- Aging with Confidence – Seniors' Strategy announcement.

It was suggested that an overview of the Central West LHIN Seniors' Strategy be added as an agenda item at a future Board Meeting.

Action Item: Scott McLeod

Anita Gittens requested that an update be provided on the Etobicoke General Hospital (EGH) redevelopment.

Action: Scott McLeod

4.0 BOARD EDUCATION / GENERATIVE DIALOGUE

4.1 William Osler Health System

Carmine Domanico introduced Dr. Brendan Carr (President and CEO) and Ann Ford (Chief Information Officer and Facilities Operations) at William Osler Health System.

Dr. Carr shared a bit about himself and his observations as the newest senior member of the Osler Team. Osler is at the end of a five-year strategic cycle and has done some leading edge work from a Canadian perspective.

Dr. Carr provided introductory comments regarding Peel Phase II in the context of a need for a longer term solution. The Minister's message regarding Phase II was timely and well received.

A total of 59 sub-acute beds were approved for Osler to help support the upcoming surge (flu season).

Ann Ford provided an overview of the services at Peel Phase I and its Guiding Principles including an overview of the existing Clinical Services at Peel.

Following a fulsome discussion and Q&A, Carmine Domanico thanked Dr. Carr and Ann for attending and providing an excellent presentation to the Board.

Following the presentations it was MOVED by Neil Davis and SECONDED by Carmine Domanico:

- 1. That based on the Minister's recommendation that the Central West LHIN Board fully endorses the announcement to proceed as quickly as possible with the development of Phase II for Peel Memorial.**
- 2. That the LHIN work with the MOHTLC to secure a planning grant for Phase II and the development of the longer term plan.**
- 3. That Osler and the LHIN begin work in parallel to complete the longer term assessment of acute care need.**
- 4. That William Osler be formally identified as the LHINs preferred organization to plan and ultimately operate the third hospital in Brampton, and**
- 5. That the LHIN and William Osler work with the City of Brampton to secure land for a future Osler hospital site in Brampton**

CARRIED

5.0 STRATEGIC DIALOGUE

5.1 – Peel Public Health Update

Carmine Domanico invited Nancy Polsinelli (Commissioner of Health) and Dr. Jessica Hopkins (Medical Officer of Health, Region of Peel) to provide Board Members with an overview of Peel Public Health.

Items covered off during their presentation included the historical relationship between the Region of Peel and the Central West LHIN, leadership for health promotion in the Region of Peel and how the Region is engaging the community, updates on issues management (for example, the Opioid Strategy), and a comprehensive overview of community and public health.

A fulsome discussion and Q&A session followed the presentation and Carmine thanked Nancy Polsinelli and Dr. Hopkins taking time out of their busy schedules to speak with the Board.

5.2 – Surge Planning

Scott McLeod indicated that over the past number of months the LHIN, in partnership with many providers, has been developing a multi-pronged approach to managing the surge that occurs over the holiday period. Sharanjeet Kaur and Marla Krakower provided an overview of the plans that have been developed as outlined in the briefing note.

Highlights of the plan includes:

- Public communications strategy on when to use the emergency department and promoting the flu vaccine.
- Working with primary care physicians to understand their availability over the holidays
- a Long-Term Care strategy to keep residents out of emergency departments and a repatriation tool kit to help discharge them back to facilitate flow.
- The addition of 59 new surge beds.

Despite considerable efforts, the uptake of the flu vaccine in health care workers is generally low. In response to a question regarding the Home and Community Care uptake, staff agreed to provide the Board with an update on the Central West Home and Community Care vaccination rate.

ACTION: Marla Krakower

5.3 – Reflections from the Central West LHIN Governance and Leadership Forum

Carmine Domanico thanked staff for their efforts in organizing the recent and very successful Governance and Leadership Forum that had been attended by over 240 governors and leaders from across the LHIN featuring a keynote address by Deputy Minister Dr. Bob Bell. Scott McLeod provided an overview of the evaluation results which were extremely positive. Carmine thanked Board Members who attended and participated as part of the Forum.

6.0 FIDUCIARY DIALOGUE

6.1 – Report of the Quality Committee Meeting, November 13, 2017

Moyra Vande Vooren provided an overview of the recent Quality Committee meeting. She noted that the Committee had received an excellent overview of the recently released Health Quality Ontario report, 'Measuring Up 2017'.

Jeff Payne requested follow-up information on the high rates of Caesarean sections in Central West and low birth weights. Kimberley Floyd informed Members that there are many variables driving that rate, including socio-economic and ethnic indicators. Sharanjeet Kaur advised that there is still a need to drill down to see if gestational diabetes is linked to C-sections. It was noted that given the demographics of the Central West LHIN, that the low birth weights are in line with international growth charts.

There was a request that staff raise the C-Section rates with William Osler and seek clarification on what actions are being taken to address the high rate.

Action: Scott McLeod

6.2 – Report of the Finance & Audit Committee Meeting, November 20, 2017

Adrian Bitz provided an update on recent discussions at the November 20th Finance & Audit Committee Meeting and the Central West LHIN's 2017/2018 Financial Report, as at September 30, 2017.

Adrian thanked staff for the significant work that has been undertaken in order to realign the financial reporting consistent with the new chart of accounts for the LHIN that the MOHLTC recently introduced. He noted that as of September 30th, the LHIN has a \$400,000 surplus and is projecting a balanced year-end position.

MOVED by Neil Davis and SECONDED by Moyra Vande Vooren, that the Central West LHIN 2017/2018 Financial Report (as at September 30, 2017) be approved, as circulated.

CARRIED

Adrian informed members that the Committee has been looking at different reporting templates in terms of procurement as there are different levels of approvals. Adrian confirmed the Board approves expenses for \$1M and above. The Committee is developing the correct reporting and approval levels for purchasing. Brock's team is working on a proposal and will submit a mock report to the Finance Committee in January.

6.0 IN-CAMERA SESSION

MOVED by Neil Davis and SECONDED by Anita Gittens, that at 7:50 p.m., the Central West LHIN Board of Directors consider Matters of Public Interest in a Closed Session as set out by the Local Health Integration Act, 2006, s.9(5)(a), and further, that Staff Members in attendance be invited to stay for this portion of the meeting.

CARRIED

7.0 DIRECTORS' ONLY DIALOGUE

At this point in the meeting (8:50 p.m.), all staff including the CEO, were excused from the meeting for a Directors' Only dialogue.

MOVED by Jeff Payne and SECONDED by Moyra Vande Vooren, that at 9:20 p.m., the Central West LHIN Board of Directors' meeting be moved Out-of-Camera and back into the Regular Session.

CARRIED

8.0 ADJOURNMENT OF BOARD MEETING

MOVED by Anita Gittens and **SECONDED** by Neil Davis, that there being no further business for discussion, that the Central West LHIN Board of Directors' Meeting of Wednesday, November 22, 2017 be adjourned at 9:20 p.m.

CARRIED

Carmine Domanico, Board Chair

Scott McLeod, CEO