

## South West LHIN Board of Directors' Meeting

Board of Directors' Meeting

Tuesday April 17, 2018, 1:30 pm to 5:00 pm

Elgin St. Thomas Public Health – Talbot Boardroom, 1230 Talbot Street, St. Thomas

### Minutes

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- Present:** Lori Van Opstal, Board Chair  
Andrew Chunilall, Vice Chair, Acting Board Chair  
Linda Ballantyne, Vice Chair, Board Director  
Jean-Marc Boisvenue, Board Director  
Myrna Fisk, Board Director  
Glenn Forrest, Board Director  
Allan MacKay, Board Director  
Wilf Riecker, Board Director  
Jim Sheppard, Board Director  
Leslie Showers, Board Director  
Cynthia St. John, Board Director  
Aniko Varpalotai, Board Director
- Staff:** Hilary Anderson, Vice President, Corporate Services  
Dan Brenann, Communications Director  
Mark Brintnell, Vice President, Quality, Performance & Accountability  
Dr. Cathy Faulds, Vice President Clinical  
Kelly Gillis, Interim Co-CEO, VP, Strategy System Design and Integration  
Donna Ladouceur, Interim Co-CEO/Vice President, Home & Community Care  
Stacey Griffin, Executive Office Coordinator (Recorder)
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#### 1.0 Call to Order – Welcome and Introductions

The Acting Board Chair called the meeting to order at 1:30 pm. There was quorum and six members of the public, which included health service providers, were in attendance for parts of the meeting.

The Board welcomed new Board Director Allan MacKay, A Chartered Professional Accountant from Kincardine, Allan is very active in his community and has operated a public accounting practice since 1984. He brings over 40 years of professional experience, with a strong background in community relations and leadership. Allan has held numerous community and board positions over the years. For over 20 years, he was the treasurer of the Kincardine and District Chamber of Commerce and received the Lifetime Achievement Award. Allan served on the Complaints Committee and the Appeals Committee for Certified Management Accountants Ontario between 2000 and 2014 and currently sits on the Appeals Committee of CPA Ontario. He is the former owner and president of the Ainsdale Golf Course and has been a partner of the Somerhill Golf Club since 2005.

The Board also welcomed and thanked Board Chair Lori Van Opstal for her participation in today's meetings.

### 1.1. Approval of Agenda

MOVED BY: Glenn Forrest  
SECONDED BY: Jen-Marc Boisvenue

***THAT the Board of Directors' meeting agenda for April 17, 2018, be approved with the change of agenda item 5.5 Integrated Health Service Plan (IHSP) Strategic Planning Update and Board Advance being removed from the agenda. A closed session will be held***

**CARRIED**

### 1.2 Declaration of Conflict of Interest

No conflicts were declared

### 2.0 Approval of Minutes

#### 2.1 March 20, 2018 South West LHIN Board of Directors Meeting

MOVED BY: Myrna Fisk  
SECONDED BY: Cynthia St John

***THAT the March 20, 2018 South West LHIN Board of Directors' meeting minutes be approved as presented.***

**CARRIED**

### 3.0 Patient Care Story

Kelly Gillis provided a patient story on a gentleman who suffered a stroke and was a candidate for the endovascular therapy (EVT) treatment. EMS transported the patient to London Health Sciences Centre, University Hospital where he immediately had the EVT treatment to remove the blood clot from his brain using a retrievable stent. The recovery of this patient is an example of the stroke network of care – from hospitals in Seaforth, Stratford, and London, to telestroke, neurology, radiology and anesthesiology all working seamlessly together to produce the best possible outcomes.

### 4.0 Approval of Consent Agenda

MOVED BY: Linda Ballantyne  
SECONDED BY: Aniko Varpalotai

***THAT the consent agenda items be received and approved as circulated in the agenda package.***

**CARRIED**

### 5.0 Decision Items/ Focused Discussion items

#### 5.1 South West LHIN Accreditation

MOVED BY: Linda Ballantyne  
SECONDED BY: Aniko Varpalotai

***THAT the South West Local Health Integration Network Board of Directors approves proceeding with a primer survey for the upcoming accreditation cycle.***

**CARRIED**

## **5.2 Canadian Mental Health Association, Elgin Branch**

The Board was provided with an update on the status of the investigation at Canadian Mental Health Association Elgin Branch.

On January 16, 2018, the South West LHIN Board passed a motion approving its intention to appoint an investigator to investigate CMHA Elgin related to the concerns with the organization. At its February 20, 2018 meeting, the South West LHIN Board passed a motion approving the appointment of Mr. Ron McRae as the Investigator under authority of Section 21.1 of Local Health System Integration Act (LHSIA) to investigate the Canadian Mental Health Association (CMHA) Elgin Branch. The cost of the investigation will be paid by the South West LHIN. Terms of reference were established to guide the work of the investigator. The LHIN Board Chair and senior staff met with CMHA Elgin Board Chair and Executive Director to review the terms of reference and discuss the overall approach to the work.

- A draft report was delivered to the LHIN on March 29, 2018 and a copy was issued to CMHA Elgin for review and comment. CMHA Elgin prepared a written response which the LHIN forwarded to the investigator for review and consideration for the final report. A written copy of the investigator's assessment and response to CMHA Elgin's response was provided to CMHA Elgin.
- The Investigation Final Report was delivered to the LHIN on April 9, 2018 and the LHIN provided CMHA Elgin with a copy the same day. The final report is deemed a public document. The Board Chairs from both organizations held a call on April 9<sup>th</sup> to confirm a final report was received and would be discussed at the upcoming April 17<sup>th</sup> Board meeting. A copy of the final report can be requested through the LHIN office.
- The over-riding theme of the findings and recommendations contained in the report is that changes need to be made in all three areas of focus investigated. The findings confirm material limitations in governance, leadership and operations at CMHA Elgin.

CMHA Elgin was advised that the final report would be considered by the South West LHIN Board at its April 17<sup>th</sup> meeting and that the LHIN would be back in touch with CMHA Elgin to discuss next steps.

## **5.3 Indigenous Engagement**

The Board heard that LHIN staff continue to work with the Indigenous Health Committee and it was identified that 2 proposals have been received regarding the Opioid crisis within Indigenous communities. The Board discussed follow-up regarding the letter of apology to the Chiefs of the 5 First Nations in the South West LHIN. The LHIN Board taskforce on Indigenous engagement will meet to determine next steps and to ensure that there are clear principles on how to engage moving forward.

## **5.4 2018/19 LHIN Transfer Payment and LHIN- Delivered Services Funding Update**

The Board was provided on an update on known information pertaining to new funding allocations in 2018/19. The South West LHIN has not yet received specific details on LHIN home care funding nor funding targeting our community sector partners. The Ontario Budget 2018 included a number of measures that would support LHIN-funded HSPs and LHIN-delivered community programs.

In 2018/19, an additional \$822 million will be invested in hospital operations, representing a 4.6% increase over last year. The South West LHIN's hospital sector base funding has been increased by \$38,318,400 and new one-time funding totals \$6,981,935 (subject to appropriation from the Ontario Legislature). Individual hospital base increases over 2017/18 funding levels range from 2% to 4%. When compared to the funding assumptions used for the recent 2018/19 Hospital Service Accountability Agreements (H-SAA), the new confirmed funding is greater in every case but LHIN staff will be working

with each hospital corporation to confirm material differences and ensure the new funds support maintain and/or enhancing certain services. Once the LHIN has final funding information, we will be working with our hospital partners to amend the H-SAA funding, service and performance schedules to incorporate the impact of the new funding.

Major capital investments include London Health Sciences Centre's expansion of inpatient and outpatient clinics to increase access to the stem cell transplant program. South Bruce Grey Health Centre renovations to expand the emergency department, address aging infrastructure and optimize the use of existing space at the Kincardine site. Grey Bruce Health Services new construction at Markdale site. The South West LHIN has not yet received specific details on South West LTCH funding levels. The Ontario Budget 2018 highlighted an investment of \$300 million over three years in new funding, starting with \$50 million in 2018–19 to hire a registered nurse for every home, and setting a goal of increasing the provincial average to four hours of daily care per resident by 2022. This will provide residents with more direct, one-on-one patient care, including nursing, personal support and therapeutic care. It will also ensure that every home will have staff with specialized training in behavioural supports and in palliative and end-of-life care.

As the LHIN receives further details on funding impacting LHIN home care and HSP funding allocations, these details will be shared with the LHIN Board.

#### **5.5 Integrated Health Service Plan (IHSP) Strategic Planning Update and Board Advance**

The agenda item was removed from the agenda as the Board Advance scheduled for April 23, 2018 has been cancelled. Further information will follow.

#### **5.6 Talent Management Update**

Maureen Bedek, Vice President Human Resources reviewed slide deck included in the Board package highlighting the work of the Cultural Transformation Committee and spoke to work being done to recognize staff and how we can improve as an organization. We will be looking to send out a Staff Pulse Survey as part of Accreditation. Work being done on a PAN LHIN approach on recruitment and retention. A talent management survey was done with our hospital partners – How do we share with others and set up for success to be an employer of Choice. It was noted that since amalgamation there has been a turnover of staff in the fall. The LHIN s=will be looking at some targeted focused training on French Language Services and Indigenous. (Indigenous Cultural Competency Training)

Andrew Chunilall, Acting Board Chair and Lori Van Opstal, Board Chair left the meeting at 2:30 pm and Vice Chair Linda Ballantyne Chaired the meeting.

\*\*The Board took a short break from 2:38pm to 2:46 pm

#### **6.0 Closed Session**

**MOVED BY:** Myrna Fisk  
**SECONDED BY:** Linda Ballantyne

*THAT the Board of Directors move into a closed session at 2:46 pm pursuant to s. 9(5)(a)(g)(h) of the Local Health System Integration Act, 2006*

**CARRIED**

LHIN staff members, Hilary Anderson, Maureen Bedek, Dan Brenann, Mark Brintnell, Cathy Faulds, Kelly Gillis, Stacey Griffin and Donna Ladouceur were permitted to attend for parts of the meeting and left the meeting at 3:31 pm.

**MOVED BY: Leslie Showers**  
**SECONDED BY: Wilf Riecker**

*THAT the South West LHIN Board of Directors rise from closed session at 3:30 pm and returned to open session. The Vice Chair reported that the Board discussed the Canadian Mental Health Association, Elgin Branch, Investigators Final report and passed the following motion:*

**MOVED BY: Glenn Forrest**  
**SECONDED BY: Jean-Marc Boisvenue**

***Whereas*** on February 20, 2018, Mr. Ron McRae (the “Investigator”) was appointed as an investigator under subsection 21.1(1) of the Local Health System Integration Act, 2006 (“LHSIA”) in respect of Canadian Mental Health Association (CMHA) Elgin Branch;

***And Whereas*** the Investigator, submitted a final report to the South West Local Health Integration Network (the “LHIN”) on April 9, 2018 (the “Investigator’s Report”);

***And Whereas*** the Investigator’s Report was provided to CMHA Elgin in accordance with subsection 21.1(14) of LHSIA;

***And Whereas*** the Investigator’s Report is available to the public at the LHIN office and electronically by request, in accordance with subsection 21.1(15) of LHSIA;

***And Whereas*** the Investigator’s Report identifies significant concerns regarding governance, management, operations and the workplace environment of CMHA Elgin;

***And Whereas*** the LHIN board of directors has accepted the findings and recommendations in the Investigator’s Report and considers it to be in the public interest to appoint a health service provider supervisor for CMHA Elgin in accordance with subsection 21.2(1) of the Local Health System Integration Act, 2006.

***Resolved that the LHIN board of directors:***

*direct the Chair of the LHIN board of directors to give written notice to the governing body of CMHA Elgin and to the Minister of Health and Long-Term Care (the “Minister”), in accordance with subsection 21.2(3) LHSIA, that the LHIN intends to appoint a health service provider supervisor for CMHA Elgin, on or after a date which is 14 days from the date that the Minister and the governing body of CMHA Elgin receive the notice.*

**CARRIED**

\*\*The Board took a break at 3:31 pm and LHIN staff left the meeting.

**MOVED BY: Myrna Fisk**  
**SECONDED BY: Aniko Varpalotai**

*THAT the Board of Directors move into a closed session at 3:40 pm pursuant to s. 9(5)(a)(g)(h) of the Local Health System Integration Act, 2006*

**CARRIED**

**MOVED BY: Allan MacKay**  
**SECONDED BY: Aniko Varpalotai**

*THAT the South West LHIN Board of Directors rise from closed session at 5:30 pm and returned to open session and adjourned the meeting.*

#### **7.0 Dates and Location of Next Meeting**

The next regular meeting of the South West LHIN Board of Directors Meeting will be held on Tuesday May 15, 2018, 1:00 pm to 5:00 pm, South West LHIN, 201 Queens Ave, Suite 700, Main Boardroom London

#### **8.0 Adjournment**

*THAT the South West LHIN Board of Directors meeting adjourn at 5:30 pm.*

APPROVED: \_\_\_\_\_  
Andrew Chunilall, Acting Board Chair

Date: \_\_\_\_\_