

# Medical Equipment and Supplies

## Why the Changes?

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Ontario Health atHome is working with partners on an initiative modernizing medical equipment and supplies for home and community care patients to enable better patient care across the province. You or those you care for will continue to have high-quality medical equipment and supplies, no matter where you live in the province.

### Why have some of my medical equipment or supplies changed?

Through this province-wide initiative, Ontario is leveraging provincial buying power to create an integrated, patient-centred supply chain of standardized high-quality medical equipment and supplies. This could mean a change in the supplier or brand of equipment or supplies you are used to receiving.

Savings from this initiative are being reinvested into direct patient care.

### Will this change affect the quality of my medical equipment or supplies?

Through this new modernized approach, all medical equipment and supplies have been reviewed by a team of clinicians to ensure they meet quality, safety and performance standards.

The quality level and safety standards of your medical equipment and supplies will remain the same or reflect higher standards.

### How can the supplies or equipment make a difference?

The supplies and equipment used for your treatment were chosen based on best practice.

For instance, if you have a wound, the advanced wound care supplies have been shown to promote healing.

### Will my medical equipment or supplies be delivered in a timely fashion?

With a stronger, more robust way of ordering and delivering supplies, you or those you care for can count on medical equipment and supplies arriving when needed.

### What about rental policies? Will they be the same across the province?

Equipment rental policies are being applied consistently across the province. This consistent, equitable approach to rentals means that you or those you care for can expect the same experience with equipment if you move to another community.

### I have questions about how to use my medical equipment or supplies. Who should I contact for more information?

Your care providers will know how best to use the medical equipment and supplies chosen to help your health and well-being. Your Care Coordinator can also help you should you have any questions or concerns. Call **310-2222 (no area code)** to be connected with them or visit [www.ontariohealthathome.ca](http://www.ontariohealthathome.ca)