
Financial statements of
North Simcoe Muskoka Local Health
Integration Network
O/A Home and Community Care
Support Services North Simcoe
Muskoka

March 31, 2024

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Independent Auditor's Report

To the Board of Directors of North Simcoe Muskoka Local Health Integration Network Network O/A Home and Community Care Support Services North Simcoe Muskoka

Opinion

We have audited the financial statements of North Simcoe Muskoka Local Health Integration Network O/A Home and Community Care Support Services North Simcoe Muskoka (the "LHIN"), which comprise the statement of financial position as at March 31, 2024, statement of operations, statement of changes in net assets, statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the LHIN as at March 31, 2024, and its results of operations, changes in net assets and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the LHIN in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the LHIN's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the LHIN or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the LHIN's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Independent Auditor's Report (continued)

Auditor's Responsibilities for the Audit of the Financial Statements (continued)

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the LHIN's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the LHIN's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the LHIN to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

BDO Canada LLP

Chartered Professional Accountants, Licensed Public Accountants

Oakville, Ontario
June 28, 2024

North Simcoe Muskoka Local Health Integration Network
O/A Home and Community Care Support Services North Simcoe Muskoka
Statement of financial position

As at March 31, 2024

	Notes	2024	2023
		\$	\$
Assets			
Current assets			
Cash		34,061,726	33,494,812
Due from Ministry of Health ("MOH")		1,784,900	1,200,000
Accounts receivable		1,175,379	982,236
Prepaid expenses		532,648	382,248
		37,554,653	36,059,296
Capital assets	3	—	—
		37,554,653	36,059,296
Liabilities			
Current liabilities			
Accounts payable and accrued liabilities	12	14,669,376	14,270,721
Due to MOH	4	22,847,072	21,721,263
		37,516,448	35,991,983
Employee future benefits	5	1,473,800	1,388,000
Deferred capital contributions	6	—	—
		38,990,248	37,379,983
Commitments and contingencies	7 and 8		
Net assets (deficit)		(1,435,595)	(1,320,688)
		37,554,653	36,059,296

Approved by the Board



Joe Parker, Board Chair



Kate Fyfe, Finance, Audit and Information Committee Chair

The accompanying notes are an integral part of the financial statements.

North Simcoe Muskoka Local Health Integration Network
O/A Home and Community Care Support Services North Simcoe Muskoka
Statement of operations

Year ended March 31, 2024

	Notes	2024 \$	2023 \$
Revenue			
MOH funding		142,140,516	126,742,715
Ontario Health Cancer Care Division		454,608	476,875
Amortization of deferred capital contributions	6	—	4,595
Other recoveries (losses)		(29,742)	122,949
		142,565,382	127,347,134
Expenses			
Contracted out:			
In-home/clinic services		82,759,886	72,157,569
School services		4,101,419	3,143,469
Hospice services		6,226,712	5,155,821
Salaries and benefits	10	33,116,158	31,784,875
Medical supplies		10,952,328	9,367,511
Medical equipment rental		3,441,180	3,113,887
Supplies and sundry		1,142,056	1,821,057
Building and ground		825,643	798,350
Amortization of capital assets		—	4,595
		142,565,382	127,347,134
Excess of revenue over expenses before the undernoted		—	—
Unfunded employee benefit expense		(85,800)	(9,600)
Expense from care fund	13	(29,107)	(25,087)
		(114,907)	(34,687)
		—	—
Net assets (deficit), beginning of year		(1,320,688)	(1,286,001)
Net assets (deficit), end of year		(1,435,595)	(1,320,688)

The accompanying notes are an integral part of the financial statements.

North Simcoe Muskoka Local Health Integration Network
O/A Home and Community Care Support Services North Simcoe Muskoka
Statement of changes in net assets (deficit)

Year ended March 31, 2024

	Unrestricted	Care	Employee	2024	2023
	\$	Fund	benefits	Total	Total
	\$	\$	\$	\$	\$
Net assets (deficit), beginning of year	—	67,312	(1,388,000)	(1,320,688)	(1,286,001)
Deficiency of revenue over expenses	(114,907)	—	—	(114,907)	(34,687)
Transfer to care fund and employee benefits	114,907	(29,107)	(85,800)	—	—
Net assets (deficit), end of year	—	38,205	(1,473,800)	(1,435,595)	(1,320,688)

The accompanying notes are an integral part of the financial statements.

North Simcoe Muskoka Local Health Integration Network
O/A Home and Community Care Support Services North Simcoe Muskoka
Statement of cash flows
Year ended March 31, 2024

	Notes	2024	2023
		\$	\$
Operating activities			
Deficiency of revenue over expenses		(114,907)	(34,687)
Less amounts not affecting cash			
Amortization of capital assets		—	4,595
Amortization of deferred capital contributions	6	—	(4,595)
		(114,907)	(34,687)
Changes in non-cash working capital items	9	681,821	9,110,785
Net increase in cash		566,914	9,076,098
Cash, beginning of year		33,494,812	24,418,714
Cash, end of year		34,061,726	33,494,812

The accompanying notes are an integral part of the financial statements.

North Simcoe Muskoka Local Health Integration Network
O/A Home and Community Care Support Services North Simcoe Muskoka
Notes to the financial statements
March 31, 2024

1. Description of business

The North Simcoe Muskoka Local Health Integration Network was incorporated by letters patent on June 2, 2005 as a corporation without share capital. Following Royal Assent on March 28, 2006 to the *Local Health System Integration Act, 2006, S.O. 2006, c. 4 - Bill 36*, it was continued as the North Simcoe Muskoka Local Health Integration Network ("LHIN") and the letters patent issued to constitute the corporation continued by this Act were extinguished.

Effective June 21, 2017, the Minister of Health and Long-Term Care issued a transfer order under section 34.2 of the *Local Health System Integration Act, 2006* ("LHSIA") and ordered all assets, liabilities, rights and obligations, and all records relating thereto, and all employees of the North Simcoe Muskoka Community Care Access Centre and related records, rights and obligations to be transferred from the North Simcoe Muskoka Community Care Access Centre to the North Simcoe Muskoka LHIN.

On March 7, 2019, the Orders in Council appointing individuals to the Board of Directors of the North Simcoe Muskoka LHIN were revoked, and members of the Board of Directors of Ontario Health ("OH") were cross-appointed to the North Simcoe Muskoka LHIN. The OH Board continued in this capacity until July 1, 2021 when individuals newly appointed to the North Simcoe Muskoka LHIN Board of Directors took effect.

On March 17, 2021, the Ontario Minister of Health issued a transfer order under subsection 40(1) of the *Connecting Care Act, 2019*, in which the Minister ordered specific assets, liabilities, rights and obligations to be transferred from North Simcoe Muskoka LHIN to Ontario Health. The items transferred were primarily associated with health system planning, funding, and integration of the local health system in its geographic area. In addition, certain staff positions of the North Simcoe Muskoka LHIN were transferred to Ontario Health.

On July 8, 2020, the *Connecting People to Home and Community Care Act, 2020* received Royal Assent. This Act made legislative amendments to the *Connecting Care Act, 2019* relating to home and community care and, on May 1, 2022, O. Reg. 187/22 Home and Community Care Services under the *Connecting Care Act, 2019* was proclaimed into force. On the same day, the *Home Care and Community Services Act, 1994* and regulations thereunder were repealed and are no longer in force. Most provisions of O. Reg. 187/22 have come into force, and some provisions are anticipated to come into force on September 1, 2022.

The North Simcoe Muskoka LHIN is a Crown agent and may exercise its powers only as an agent of the Crown. Limits on the North Simcoe Muskoka LHIN's ability to undertake certain activities are set out in LHSIA. As an agent of the Crown, the North Simcoe Muskoka LHIN is not subject to income taxation.

North Simcoe Muskoka LHIN now operates under the business name Home and Community Care Support Services North Simcoe Muskoka and is responsible for the provision of home and community care services within its geographic area.

The mandate of the North Simcoe Muskoka LHIN includes the following:

Provision of community services:

These services include the provision of health and related services, medical supplies and equipment for the care of persons in home and community settings, and goods and services to assist caregivers in the provision of care for such persons. As well, its mandate includes managing the placement of persons into long-term care homes, supportive housing programs, chronic care and rehabilitation beds in hospitals, and providing information to the public about, and making referrals to, health and social services.

1. Description of business (continued)

The North Simcoe Muskoka LHIN has entered into an Accountability Agreement with the Ministry of Health ("MOH"), as required under section 18 of LHSIA, and a Memorandum of Understanding, which provides the framework for North Simcoe Muskoka LHIN’s accountabilities and activities.

2. Significant accounting policies

The financial statements of the LHIN are the representations of management, prepared in accordance with Canadian public sector accounting standards including the 4200 series standards for government not-for-profit organizations as issued by the Public Sector Accounting Board. Significant accounting policies adopted by the LHIN are as follows:

Revenue recognition

The LHIN follows the deferral method of accounting for contributions. Contributions from the MOH represent externally restricted contributions which must be spent within the fiscal year provided. Unspent contributions from the MOH are set up as repayable to the MOH at the end of the year. Unrestricted contributions are recognized when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Ministry of Health

The LHIN is funded by the Province of Ontario in accordance with the Ministry-LHIN Accountability Agreement ("MLAA"), which describes budgetary arrangements established by the MOH. The Financial Statements reflect funding arrangements approved by the MOH. The LHIN cannot authorize payments in excess of the budgetary allocation set by the MOH. Due to the nature of the MLAA, the LHIN is economically dependent on the MOH.

LHIN Financial Statements include LHIN operating funds included in the Ministry-LHIN Accountability Agreement.

Capital assets

Purchased capital assets are recorded at cost. Repairs and maintenance costs are charged to expenses when incurred. Betterments which extend the estimated life of an asset are capitalized.

Capital assets are amortized on a straight-line basis based on their estimated useful life as follows:

Computer Equipment	3 years
Computer Software	3 years
Equipment	3-10 years
Leasehold improvement	Over the term of the lease
Furniture and fixtures	3-10 years
Phone system	5 years

2. Significant accounting policies (continued)

For capital assets acquired or brought into use, during the year amortization is provided for one half of a year.

Deferred capital contributions

Contributions received for the purchase of capital assets are deferred and amortized to income at the same rate as the corresponding capital asset.

Employment benefits and compensated absences

The LHIN provides defined retirement and post-employment benefits and compensated absences to certain employee groups. These benefits include pension, health, dental and insurance and non-vesting sick leave. The LHIN has adopted the following policies with respect to accounting for these employee benefits:

- (a) The costs of post-employment future benefits are actuarially determined using management's best estimate of health care costs, expected salary escalation, retirement ages of employees and discount rates. Adjustments to these costs arising from the changes in estimates and experience gains and losses are amortized to income over the estimated average remaining service life of the employee groups on a straight-line basis.
- (b) The costs of multi-employer defined benefit pension are the employer's contributions due to the plan in the period.
- (c) The cost of non-vesting sick leave benefits are actuarially determined using management's best estimate of salary escalation, employees' use of entitlement and discount rates. Adjustments to these costs arising from changes in actuarial assumption and/or experience are recognized over the estimated average remaining service life of the employees.
- (d) The discount rate used in the determination of the above liabilities is management's best estimate of the LHIN's cost of borrowing.

Financial instruments

Financial assets and liabilities are measured at amortized cost, with the exception of cash that is measured at fair value. Financial instruments measured at amortized cost are initially recognized at cost, and subsequently carried at amortized cost using the effective interest rate method, less any impairment losses on financial assets. Transaction costs related to financial instruments in the amortized cost category are added to the carrying value of the instrument.

Write-downs on financial assets in the amortized cost category are recognized when the amount of a loss is known with sufficient precision, and there is no realistic prospect of recovery. Financial assets are then written down to net recoverable value with the write-down being recognized in the Statement of Operations.

Use of estimates

The preparation of financial statements in conformity with Canadian public sector accounting standards requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Significant estimates include depreciation rates for capital assets and certain accruals. Actual results could differ from those estimates.

North Simcoe Muskoka Local Health Integration Network
O/A Home and Community Care Support Services North Simcoe Muskoka
Notes to the financial statements
 March 31, 2024

3. Capital assets

			2024	2023
	Cost	Accumulated amortization	Net book value	Net book value
	\$	\$	\$	\$
Computer equipment	259,375	259,375	-	-
Computer software	124,146	124,146	-	-
Equipment	68,841	68,841	-	-
Leasehold improvements	539,263	539,263	-	-
Furnitures and fixtures	355,656	355,656	-	-
Phone system	538,086	538,086	-	-
	1,885,367	1,885,367	-	-

4. Due to MOH

In accordance with the MCAA, the LHIN is required to be in a balanced position at year end. Any funding received in excess of expenses incurred, is required to be returned to the MOH. All interest income earned by the LHIN is payable to the MOH. The MOH requires any deficits incurred to be remediated by the LHIN generating a surplus equal to the deficit, in the following fiscal year.

The amount due to the MOH at March 31 is made up as follows:

	2024	2023
	\$	\$
Due to MOH, beginning of year	21,721,263	14,275,736
Funding repaid to MOH during the current year	(2,027,614)	(759,895)
Interest income for the current year	2,039,862	966,038
Funding repayable to the MOH related to current year activities	1,113,561	7,239,384
Due to MOH, end of year	22,847,072	21,721,263

5. Employee future benefits

The North Simcoe Muskoka LHIN records estimated post-employment benefits and compensated absences in the year they are earned. These liabilities are actuarially determined.

Post-employment benefits

The LHIN extends post-employment life insurance, health and dental benefits to certain employee groups subsequent to their retirement. The LHIN contributes 50% towards the premiums for these benefits for its non-union retirees. The LHIN recognizes these benefits as

North Simcoe Muskoka Local Health Integration Network
O/A Home and Community Care Support Services North Simcoe Muskoka
Notes to the financial statements
 March 31, 2024

5. Employee future benefits (continued)

they are earned during the employees' tenure of service. The related benefit liability was determined by an actuarial valuation for accounting purposes as at March 31, 2024.

The major actuarial assumptions employed for the valuations are as follows:

	%
Salary grid placement	2.00%
Health care cost escalation	5.57%
Dental costs escalation	3.00%
Discount on accrued benefit obligations	3.95%

Non-vesting sick leave

The LHIN allocates to certain employee groups a specified number of days each year for use as paid absences in the event of illness or injury. These days do not vest and are available immediately. Employees are permitted to accumulate their unused allocation each year, up to the allowable maximum provided in their employment agreements. Accumulated days may be used in future years to the extent that the employees' illness or injury exceeds the current year's allocation of days. Sick days are paid out at the salary in effect at the time of usage.

The related benefit liability was determined by an actuarial valuation for accounting purposes as at March 31, 2024.

The assumptions used in the valuation of non-vesting sick leave are the LHIN's best estimates of expected rates of:

	%
Salary grid placement	2.00%
Discount rates	3.95%

The post-employment liability is determined as follows:

	Post - employment benefits \$	Non- vesting sick leave \$	Total liability \$
Accrued Employee Future Benefit Obligations	635,400	980,400	1,615,800
Unamortized actuarial gains (losses)	197,400	(339,400)	(142,000)
Total liability	832,800	641,000	1,473,800

The benefit expense for the year is as follows:

North Simcoe Muskoka Local Health Integration Network
O/A Home and Community Care Support Services North Simcoe Muskoka
Notes to the financial statements
 March 31, 2024

5. Employee future benefits (continued)

	Post - employment benefits \$	Non- vesting sick leave \$	Total expenses \$
Current period benefit cost	18,100	106,500	124,600
Interest on accrued benefit obligation	27,500	44,200	71,700
Amortized actuarial (gains) losses	(38,100)	43,100	5,000
Total Actuarial Expense	7,500	193,800	201,300

The unfunded portion of benefit recovery is \$85,800 (\$9,600 in 2023).

6. Deferred capital contributions

The changes in the deferred capital contributions balance are as follows:

	2024 \$	2023 \$
Balance, beginning of year	-	4,595
Amortization for the year	-	(4,595)
Balance, end of year	-	-

7. Commitments

The LHIN has commitments under various operating leases extending to 2026 as follows:

	\$
2025	889,235
2026	373,624
	<u>1,262,859</u>

8. Contingencies

The LHIN has been named as defendants in various claims due to the nature of its operations as well as grievances filed by its various unions. Management has recorded its best estimate of the outcome of these claims in these financial statements.

The LHIN is a member of the Healthcare Insurance Reciprocal of Canada (HIROC), which is a pooling of the liability insurance risks of its members. Members of the pool pay annual premiums that are actuarially determined. HIROC members are subject to reassessment for losses, if any, experiences by the pool for the years in which they are members, and these losses could be material. No reassessments have been made to March 31, 2024.

Should these result in additional revenues or costs, the difference will be recorded in the year of settlement.

North Simcoe Muskoka Local Health Integration Network
O/A Home and Community Care Support Services North Simcoe Muskoka
Notes to the financial statements
March 31, 2024

9. Change in non-cash working capital items

	2024	2023
	\$	\$
Due from MOH	(584,900)	1,268,286
Accounts receivable	(193,144)	(194,837)
Prepaid expenses	(150,400)	(101,986)
Accounts payable and accrued liabilities	479,330	729,739
Due to the MOH	1,125,809	7,445,527
Due to Ontario Health	(80,675)	31,226
Deferred Revenue	-	(76,770)
Post-employment benefits and compensated absences	85,800	9,600
Total change in non-cash working capital items	681,821	9,110,785

10. Pension plan

The LHIN contributes to the Healthcare of Ontario Pension Plan ("HOOPP"), which is a multi-employer plan, on behalf of approximately 359 members of its staff. The plan is a defined benefit plan, which specifies the amount of retirement benefit to be received by the employees, based on the length of service and rates of pay. The amount contributed to HOOPP for fiscal 2024 was \$2,424,277 (\$2,197,449 in 2023) for current service costs and is included as an expense in the 2024 Statement of Operations. The last actuarial valuation completed by HOOPP as at December 31, 2023 disclosed net assets available for benefits of \$112,635,000,000 with pension obligations of \$102,454,000,000, resulting in a surplus of \$10,181,000,000.

11. Financial risk

The LHIN through its exposure to financial assets and liabilities has exposure to credit risk and liquidity risk as follows:

- (i) Credit risk relates to the potential that one party to a financial instrument will fail to discharge an obligation and incur a financial loss. The maximum exposure to credit risk is the carrying value reported in the statement of financial position. Credit risk is mitigated through collection practices and the diverse nature of amounts with accounts receivable.
- (ii) Liquidity risk is the risk that the LHIN will not be able to meet all cash flow obligations as they come due. The LHIN mitigates this risk by monitoring cash activities and expected outflows through extensive budgeting and cash flow analysis.

12. Related party balances and transactions

The North Simcoe Muskoka LHIN is related to other LHINs by virtue of having a common controlling board of Directors and CEO. The North Simcoe Muskoka LHIN incurred costs totaling \$154,493 during the year ended March 31, 2024 (2023 - \$101,617) which are payable to North East LHIN, Champlain LHIN and South West LHIN for shared cost recoveries. The NSM LHIN made payments for expenses on behalf of Central LHIN during the year ended March 31, 2024 totaling \$51,021 (2023 - NIL). Included in accounts receivable is \$51,021 due from Central LHIN. These transactions were incurred in the normal course of operations and were measured at exchange amount. Included in accounts payable and accrued liabilities is \$89,893 (2023-\$67,661) due to other LHINs.

13. Care Fund

The Care Fund is an internally restricted fund. Charitable donations received by the former CCAC are used to support Care Fund activities. The Care Fund is used to support patient needs including caregiver respite and the purchase of medical equipment. Funds are also used to support staff education and organizational development activities.

14. The Convenient Care at Home Act

On December 4, 2023, the Convenient Care at Home Act, 2023 received royal assent. When proclaimed on a day named by the Lieutenant Governor, it will amend the Connecting Care at Home Act, 2019 (the "CCA") and consolidate the 14 Local Health Integration Networks into a new service organization named Ontario Health atHome. LHINs would no longer exist, and the Local Health System Integration Act, 2006 (LHSIA), would be repealed.

Ontario Health atHome would assume all staff, service contracts with Service Provider Organizations (SPOs), and assets, liabilities, rights, and obligations of the LHINs. Ontario Health (OH) would be responsible for funding and overseeing Ontario Health atHome, and Ontario Health atHome would be a Crown agency, a subsidiary of Ontario Health and a health service provider (HSP) under the CCA.