

Summary of Family-Managed Home Care

Through the Family-Managed Home Care program, eligible patients or their substitute decision makers, receive funding to purchase home care services or employ care providers. The team can answer any questions you may have about the program or your eligibility at any time.

To learn more, please visit ontariohealthathome.ca/home-care/family-managed-home-care

INITIAL INTEREST

Is Family-Managed Home Care right for me?



If you are interested in learning about Family-Managed Home Care, you can meet with your assigned care coordinator to review the basics of the program and see if you may be eligible. Your assigned care coordinator will then refer you to the Family-Managed Home Care team for next steps.



APPLYING TO THE PROGRAM

Referral to Family-Managed Home Care



The team will determine whether you are eligible for the program based on a clinical assessment and your ability to manage all the contractual requirements, including coordinating, managing and directing care. The following groups may be eligible for the program: Children with complex medical needs, adults with acquired brain injuries, eligible home-schooled children, or patients in extraordinary circumstances.

Program Application Meeting #2



After you submit your application, you will meet with the team to review the contract and associated documentation. You will also have an opportunity to ask questions and make sure you're comfortable with the contract. Together, a start date is determined. After this meeting, the agreement is sent to you for a final signature.



Program Application Meeting #1



If you are eligible to proceed, the team will book your first meeting where you will meet your Family-Managed Home Care care coordinator to:

- learn how to submit your application
- review your care needs
- service provider options

SUPPORT FOR BOOKKEEPERS

Learn about financial reporting



An optional third meeting is offered to you/substitute decision maker and your bookkeeper to review the financial aspects of the program. It is recommended this meeting occurs before the first billing cycle. Additional support meetings can occur at anytime.



PROGRAM MAINTENANCE

Begin Family-Managed Home Care



You will receive funding to purchase home care services or employ care providers. You will determine how and when the care plan is delivered and handle all related administrative tasks including managing providers, funding and reporting requirements.

Ending Family-Managed Home Care



There may be situations when your Family-Managed Home Care contract may end, be terminated or you may choose to transfer to traditional home and community care services. At any time, you can always choose to transfer back to traditional home care services.



Submitting your monthly expenses



Each month, you are required to submit your expenses using the excel templates provided. Eligible expenses are outlined in your agreement and some require pre-approval from your care coordinator.