

Medical Equipment Vendor Order Trackers

VENDOR	CONTACT NUMBER	ORDER TRACKING
Medigas	1-888-885-7046 <u>On-Call Emergency:</u> GTA: 800-387-1517 Western Ontario: 855-350-4381 NSM: 844-495-4435	https://api.equip.medigas.com/ Search using BRN
OMS	613-244-4679 or Toll-Free: 1-888-909-4679 <u>On-Call Emergency:</u> Central East: 437-770-3895 Champlain: 613-218-4048 South East: 613-453-2167	https://status.oms.ca/ Search using BRN or Purchase Order Number
Rexall	1-800-563-6482 <u>On-Call Emergency:</u> Warehouse Manager: 905-570-3522 Operations Manager: 519-365-5359	Patient/family contact numbers on an order will receive a text message with a link to a portal to track the delivery. They can also call the general line for updates on delivery. Direct line for order tracking updates: 289-527-1019 (365-323-2137 as a backup line)