## Workaround for Accessing This Form on the OHaH Website

## Error message



## Workaround

- 1. Right Click on the "Download" button
- 2. Select "Save link as" option
- 3. Choose a location on your computer and click "Save"

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- 4. Alternatively, if you are on a computer with a keyboard, you can try pressing and holding the ALT key on your keyboard while you click the "Download" button. This might help by overriding the browser's default behaviour and save the file to your computer in the "Downloads" folder.
- 5. Open Windows Explorer and locate the folder you have saved the form.
- 6. Locate the form, it will be named "OHaH-Health-Assessment-EN.pdf" or "OHaH-MOH-LTC-Application-Determination-Eligibility-EN.pdf"
- 7. Right-click on the file and select "Open with Adobe Acrobat Reader" or choose the default Adobe application installed on your computer.

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8. If you see a yellow bar prompting you to "Enable all features," click that option to proceed with filling out the form.

