

# Why I volunteer

## Bob Lutz

Advisor



“Following a professional career as an occupational hygienist focused on worker health and safety, I have spent many years involved in the health care system as a patient, volunteer advisor, and caregiver for my late wife. These experiences continue to inspire me to help improve the effectiveness of service delivery, engagement and communication with patients and caregivers.

It has been a very good experience working with the Community Engagement team. They are responsive in addressing issues brought to their attention and provide good support. The self-service engagement model allows advisors to sign up for engagements of interest to them. It has been enjoyable and satisfying to experience a variety of different engagements including participating on staff hiring panels, providing input on work process redesign and reviewing public-facing communications, to name a few.

Being an advisor allows me to understand the system better. I also really enjoy meeting and connecting with other advisors. Overall, I have enjoyed the engagements under every iteration of the organization and I will continue to keep an eye out for new opportunities.”



### LEARN MORE ABOUT OUR ADVISORS

Advisors are patients, family members and caregivers with recent home and community care experience and an interest in sharing their time, experience and insights to help shape and improve care. Learn more at [ontariohealthathome.ca/community-engagement](https://ontariohealthathome.ca/community-engagement).