

Why I volunteer

## **Patty Anacleto**

Advisor

"Ontario Health atHome staff provided thoughtful care to my parents which helped them get the resources they needed and stay in their home longer. This took stress off the family. I wanted to pay it forward as an advisor and help others who are facing challenges like my sister Julie and I did with our parents. It also gives me a chance to honour and remember my parents and their values to be thankful and giving — a gift they gave to me.

Being an advisor is a rewarding experience. You feel like you can make a difference. You feel like you will be heard, your input valued and that you are not alone. You will learn more about the system to help you the next time your family needs it.

To top it off, I could not have expected a kinder, more open and willing team. They are intent on making sure the volunteers feel heard and valued. They have respect for people's time, their thoughts and concerns. They are easy to talk to and the amount of preparation for each meeting goes above and beyond. There is amazing communication and planning and a real effort to accommodate people where needed. This team really cares about the job they are doing."



## LEARN MORE ABOUT OUR ADVISORS

Advisors are patients, family members and caregivers with recent home and community care experience and an interest in sharing their time, experience and insights to help shape and improve care. Learn more at <a href="mailto:ontariohealthathome.ca/community-engagement.">ontariohealthathome.ca/community-engagement.</a>